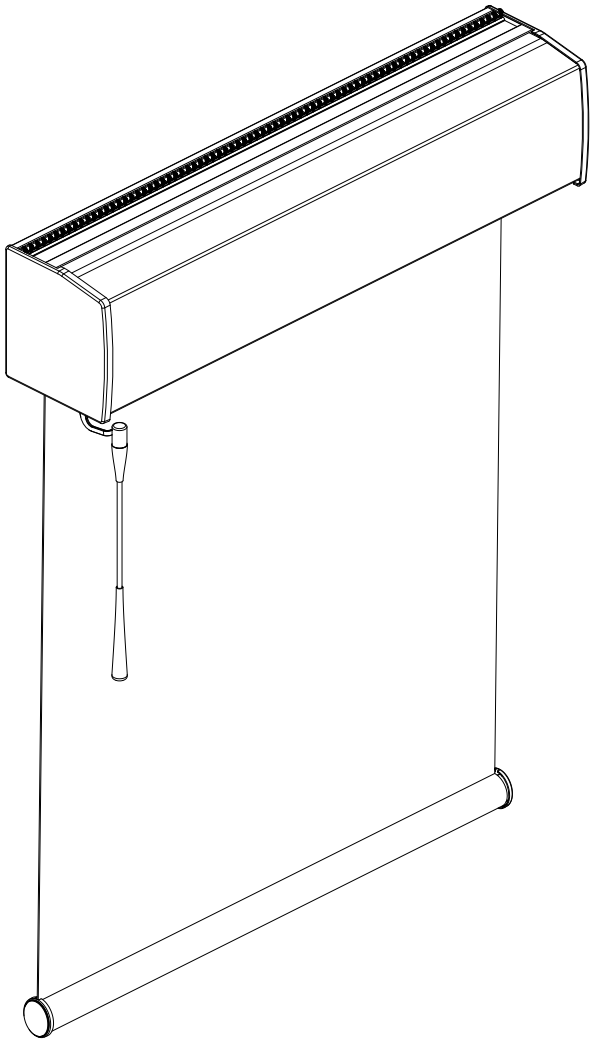
LEVOLOR®

PREMIER™

Designer Roller and Screen Shades

with Touch Control Motorization
Installation Instructions



24-0025-080 January 2025

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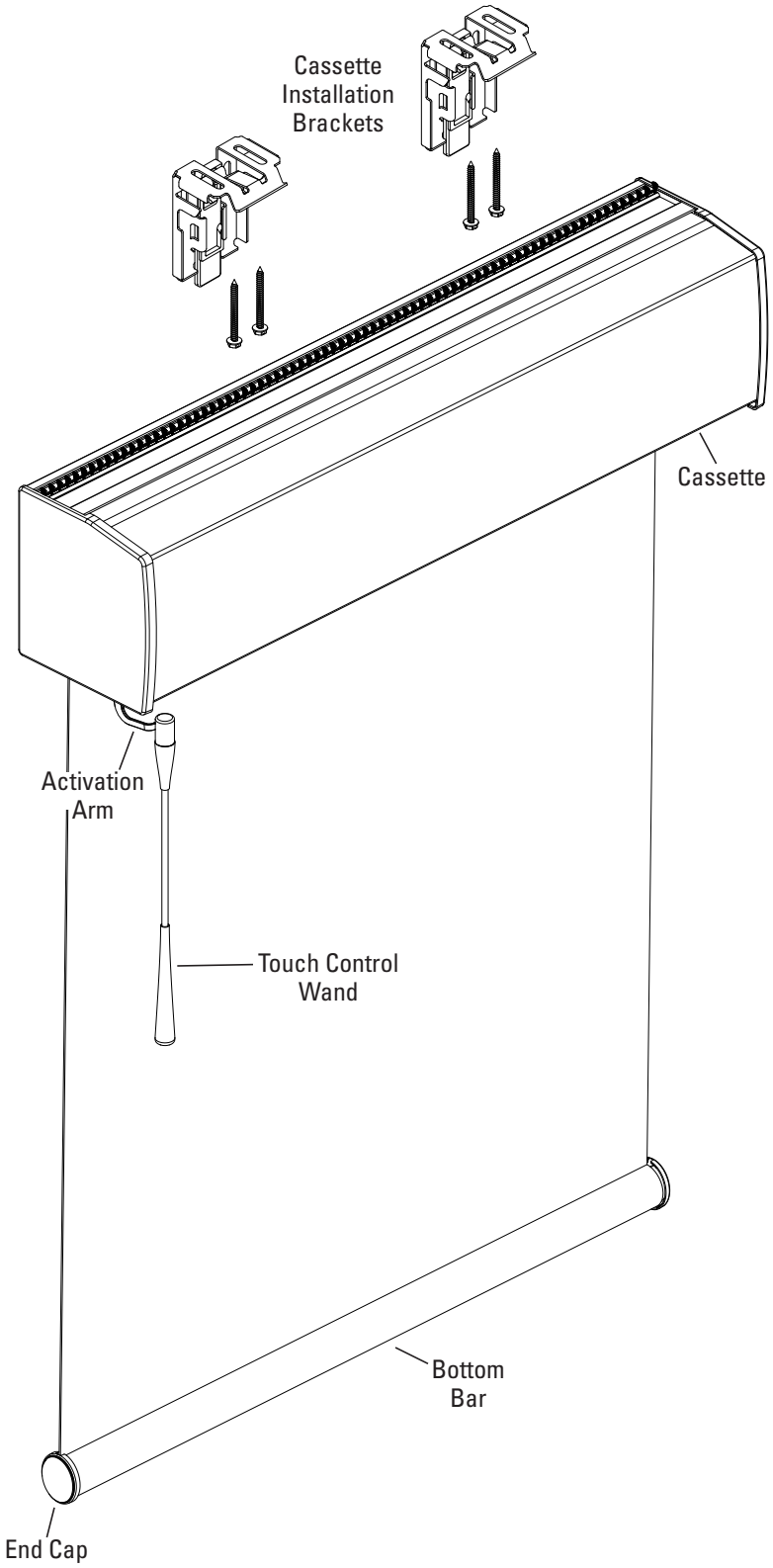
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Product View



GETTING STARTED

Thank you for purchasing LEVOLOR® PREMIER™ Designer Roller and Screen Shades with Touch Control Motorization. With proper installation, operation, and care, your new shades will provide years of beauty and performance. Please thoroughly review this instruction booklet before beginning the installation.

Tools and Fasteners Needed

- #1 Flat blade and #2 Phillips screwdriver
- Level (laser level is recommended)
- Measuring tape and pencil
- Power drill, 3⁄32" drill bit and a ¼" hex driver

In addition, you will need fasteners designed to work with your specific mounting surface(s).

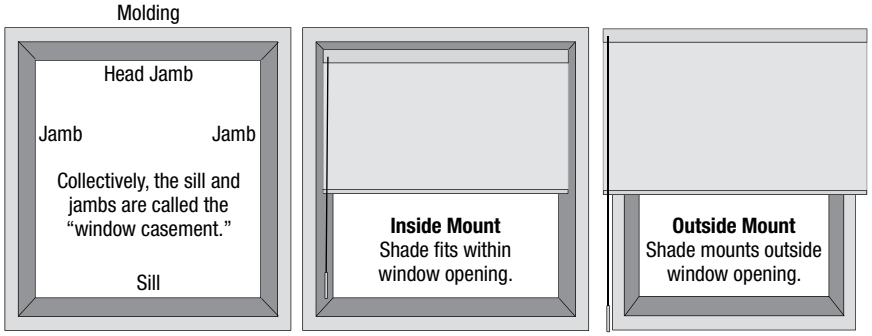
- **#6 Hex Head Screws (Provided).** Two 1½" screws are provided per installation bracket.



#6 x 1½" Hex Head Screw

Mounting Types and Window Terminology

If the installation brackets are mounted correctly, the rest of the installation process will follow easily. To prepare for this important first step, review the mounting types and basic window terminology illustrated below.



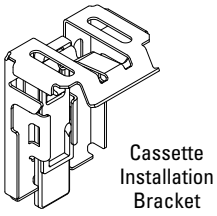
- Refer to the appropriate page below based on your order:
  - ➤ **Inside Mount for Cassette — page 3**
  - ➤ **Outside Mount for Cassette — page 4**

STEP 1 — Mount the Installation Brackets Cassette

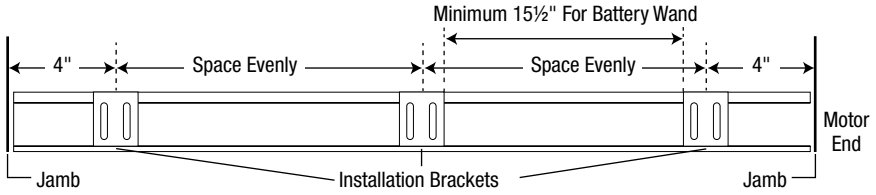
Mount the Installation Brackets Cassette — Inside Mount

The number of installation brackets required varies depending on the shade width, as shown in the table.

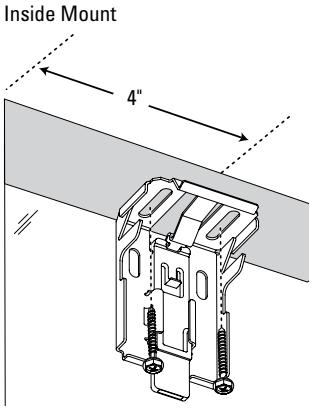
Cassette Shade	
Shade Width	**Brackets Required**
Up to 36"	2
36⅛" – 66"	3
66⅛" – 90"	4



- Mark 4" in from each jamb for bracket location.
  - ➤ If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into wood whenever possible.
- Center the brackets on your marks and mark the screw holes.



  - ➤ The minimum depth required for mounting is 1⅝". Fully recessed mounting requires 4" for the large cassette and 3½" for the small cassette to be flush with the front of the window opening.
- **For Touch Control Motorization with battery wand.** Fully recessed mounting requires 4⅝" for large cassette and 4⅛" for small cassette. Minimum depth required with attached battery wand is 2¼".



IMPORTANT: The front edges of the installation brackets must be level and aligned to each other.

- Drill the screw holes with a 3⁄32" drill bit.

WARNING: Product is heavy. Mount into wood/metal studs or into concrete with concrete anchors. Drywall anchors are not recommended.

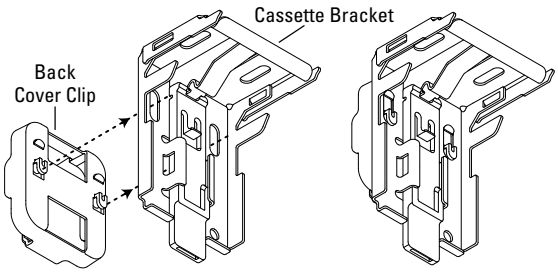
- Use a level to check that the mounting surface is level. Shim the brackets if necessary. Shims are not provided.
- Attach the installation brackets using the screws provided.

Proceed to "STEP 2 — Mount the Battery Wand Clips (If Applicable)" on page 8.

Install the Back Cover Clips (Optional)

- If you ordered shades with the back cover option, snap on each back cover clip that you received to the back of each installation bracket to ensure that the back cover remains straight and properly secured.

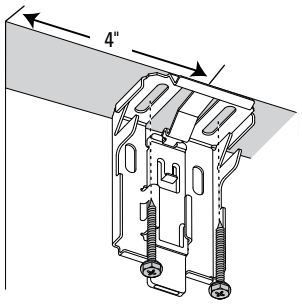
  IMPORTANT: Allow an additional ¼" spacing between the clip and the window to install the back cover.
- Align the hooks of the clips to the slots in the bracket and snap down to secure the clip to the brackets.



Install the Bracket

- The minimum mounting depth required for LEVOLOR® PREMIER™ shades:

Minimum IB Mounting Depth		
Power Supply	Both Cassettes	
	Without Back Cover	With Back Cover
Without Attached Battery Wand	1¼"	1 13/16"
LEVOLOR PREMIER with Attached Battery Wand	1⅞"	2 3/16"
LEVOLOR PREMIER with Rechargeable Battery Wand	2¼"	2 9/16"



- Center the brackets on your marks, then mark each of the screw holes.

  IMPORTANT: The front edges of the installation brackets must be level and aligned to each other.

  ➤ Fully recessed mounting for LEVOLOR PREMIER shades:

Minimum IB Fully Recessed Mounting Depth				
Power Supply	Small Cassette		Large Cassette	
	Without Back Cover	With Back Cover	Without Back Cover	With Back Cover
Without Attached Battery Wand	3 9/16"	4⅛"	4 1/16"	4⅝"
LEVOLOR PREMIER with Attached Battery Wand	4 3/16"	4½"	4 1 1/16"	5"
LEVOLOR PREMIER with Rechargeable Battery Wand	4 9/16"	4⅞"	5 1/16"	5⅜"

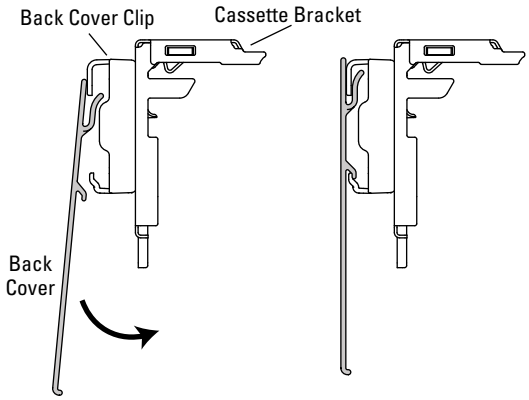
- Drill the screw holes using a 3/32" drill bit.
- Use a level to check that the mounting surface is level. Shim the brackets if necessary. Shims are not provided.
- Attach the installation brackets using the screws provided.

WARNING: Product is heavy. Mount into wood/metal studs or into concrete with concrete anchors. Drywall anchors are not recommended.

Install the Back Cover (Optional)

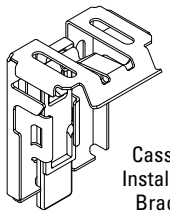
NOTE: For shades with the optional back cover, install the back cover onto the clips before installing the cassette into the brackets.

- Angle the back cover towards the window to hook the top feature of the back cover with the top tab of the clip.
- Rotate the back cover towards the room until the bottom feature snaps into the bottom tab of the clip.
- Check each clip and ensure the back cover is properly snapped and secured before proceeding to install the cassette.



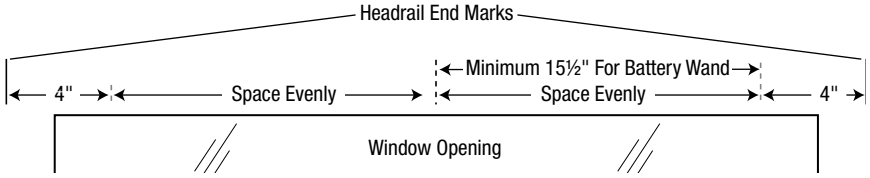
Mount the Installation Brackets Cassette — Outside Mount

The number of installation brackets required varies depending on the shade width, as shown in the table.

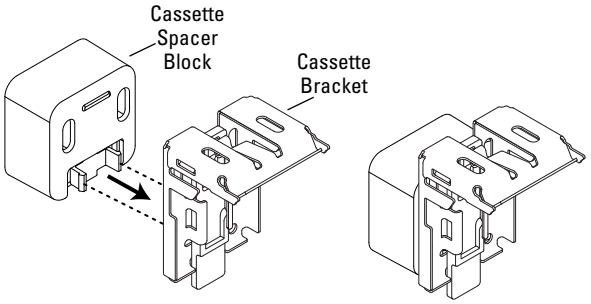


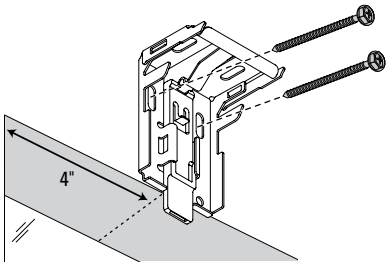
Cassette Shade	
Shade Width	**Brackets Required**
Up to 36"	2
36⅛" – 66"	3
66⅛" – 90"	4
90⅛" – 120"	5

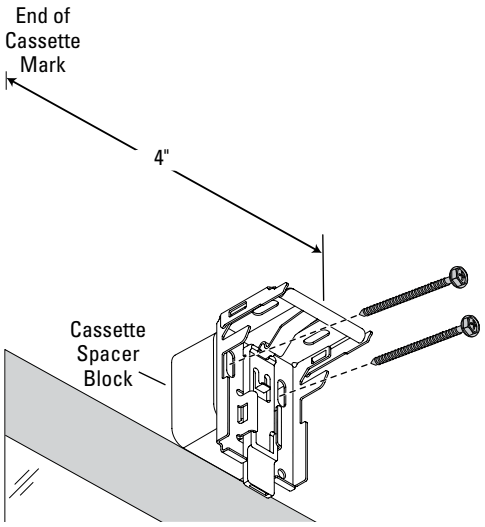
- Center the cassette over the window opening at the desired height. Use a pencil to lightly mark each end of the cassette.
  - ➤ Alternatively, measure the width of the headrail and use that width to mark the headrail end points over the window opening.



- If using spacer blocks, snap each block into a bracket before installing the bracket.
- Mark 4" in from each end of the cassette.
  - ➤ If more than two installation brackets came with your order, space additional bracket(s) evenly between the two end brackets and mark their location. Mount into wood whenever possible.







- Center the brackets or spacer blocks (if ordered) on your marks and mark the screw holes.
  - ➤ A minimum 4" flat vertical surface is required to mount the brackets.
  - ➤ The top of the installation brackets should be at the desired height. The brackets should be level and aligned.

    IMPORTANT: The front edges of the installation brackets must be level and aligned to each other.
- Drill the screw holes with a 3⁄32" drill bit.

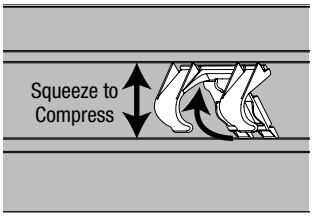
WARNING: Product is heavy. Mount into wood/metal studs or into concrete with concrete anchors. Drywall anchors are not recommended.

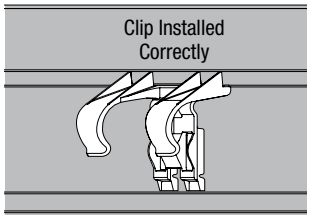
- Use a level to check that the mounting surface is level. Shim the brackets if necessary. Shims are not provided.
- Attach the installation brackets using the screws provided.
  - ➤ With cassette spacer blocks, use 2" screws provided. If not using cassette spacer blocks, use 1½" screws provided.

STEP 2 — Mount the Battery Wand Clips (If Applicable)

If You Have a Cassette Shade with an attached Battery Wand...

- Attach the battery wand clip to the back of the cassette approximately 10" from the motor side.
  - ➤ Place the bottom of the clip into the lip, squeeze to compress the clip then rotate it up and hook it into the top channel.



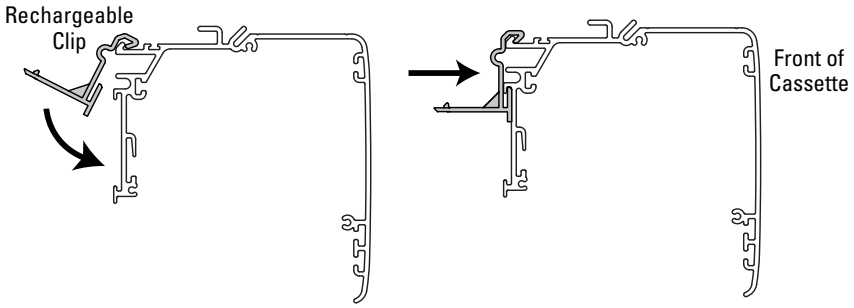


Rechargeable Battery Wand

Install the Rechargeable Battery Wand Clips

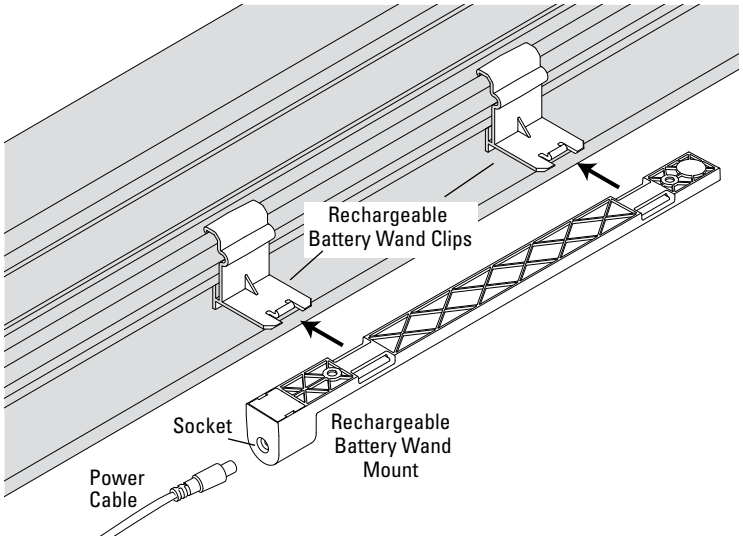
IMPORTANT: Position the clips so the battery wand is between the installation brackets.

- Attach the rechargeable battery wand clip to the back channel of the cassette.
  - ➤ Rotate the clip down until it snaps into place.



Install the Rechargeable Battery Mount into the Battery Wand Clips

- From the back of the shade headrail, connect the power cable from the motor side into the socket on the rechargeable battery mount.
- Align the slots in the battery mount with the battery wand clips.
- Push the battery mount onto the battery wand clips until it snaps into place. Check to make sure the battery mount is secure.



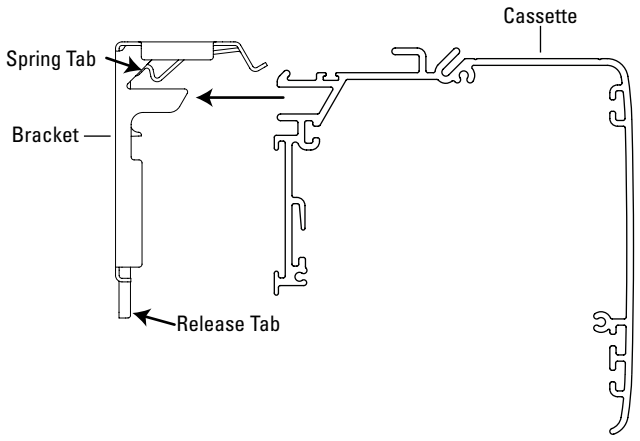
CAUTION: Be sure the cable does not become pinched by the battery wand clips during installation. Damage or overheating of components could result.

NOTE: Do not install the rechargeable battery wand into the battery mount before installing the shading. See "Procced to "STEP 4 — Connect the Power Source" on page" on page 9 for instructions on inserting the battery wand into the battery mount.

Proceed to "STEP 3 — Install the Cassette" on page 9.

STEP 3 — Install the Cassette

- Install the cassette straight into the bracket as shown to ensure the features on the bracket align with the open sections in the back of the cassette.
- Push the cassette back to snap the spring tab on the bracket.



Procced to "STEP 4 — Connect the Power Source" on page 10

STEP 4 — Connect the Power Source

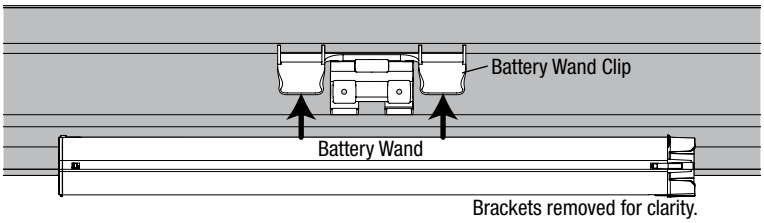
NOTE: When power is connected to the motor, a blue LED in the bottom of the control side end cap will flash twice to indicate the shade is ready for operation.

- Refer to the appropriate page based on your order.
  - ➤ For an optional attached battery wand, see below.
  - ➤ For an optional satellite battery pack, see "Satellite Battery Pack" on page 10.
  - ➤ For an optional "Satellite-Mounted Rechargeable Battery Wand" on page 11.
  - ➤ For an optional "18V DC Power Supply" on page 12.
  - ➤ For an optional "18V DC Power Supply with Daisy-Chain Connections" on page 13.
  - ➤ For a 16 Shade DC Power Supply, see the instructions that came with the unit.

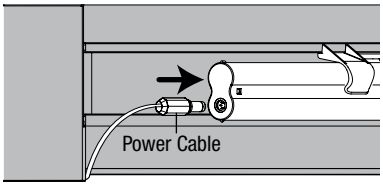
Attached Battery Wand

Plug the Power Cable into the Battery Wand

- Snap the battery wand into the battery wand clip on the back of the cassette.

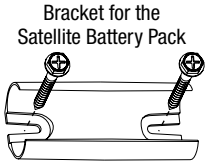


- Connect the power cable from the motor to the battery wand.

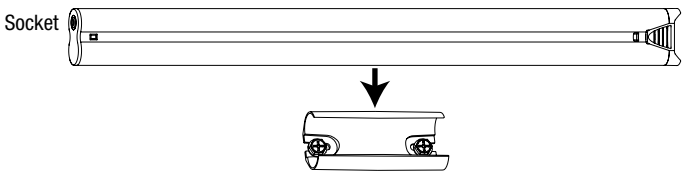


Proceed to "STEP 5 — Unpack the Wand and Add to Activation Arm" on page 13.

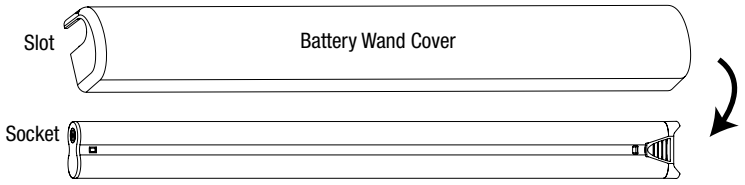
Satellite Battery Pack



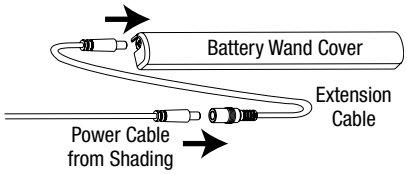
- Mount the Satellite Battery Pack
- Decide where you want to mount the bracket. A satellite battery pack may be mounted in any orientation.
- Mark the screw holes.
- Drill the screw hole using a 3⁄32" drill bit.
- Attach the installation brackets using the screws provided.
- Position the battery wand so the power cable is easily connected to the socket.
- Snap the battery wand into the bracket.



- Place the cover with its slot over the socket in the battery wand.
- Plug the power cable from the shade into the extension cable.



- Plug the other end of the extension cable into the socket of the battery wand.



Proceed to "STEP 5 — Unpack the Wand and Add to Activation Arm" on page 13.

Install the Battery Wand (If Applicable)

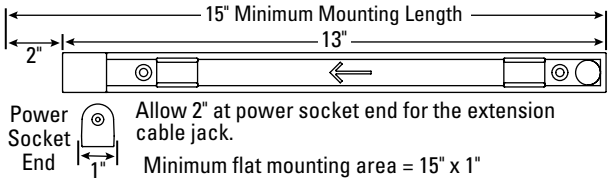
Satellite-Mounted Rechargeable Battery Wand

- Determine the location to mount the rechargeable battery wand.

  CAUTION: To prevent overheating, do not install the rechargeable battery wand in direct sunlight.

  ➤ The battery mount may be installed in any orientation.

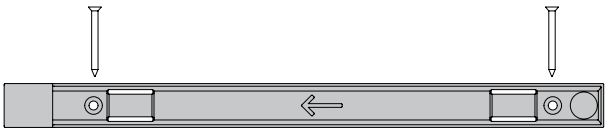
  ➤ Plan placement of the battery mount so that the cable can be plugged into the power socket. Allow at least 2" at the power socket end.



  ➤ Ensure the socket is within range of the cable.

  CAUTION: Install the battery mount on a flat surface only. Installing on a round or other non-flat surface may result in the battery wand not attaching into the mount properly. This can result in either a failure to connect the shade to power or the wand falling out of the mount.

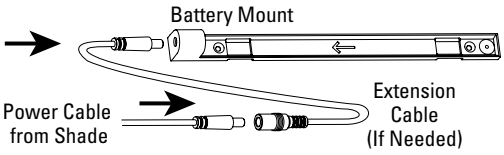
- Mark the screw holes for the rechargeable battery mount.



- Drill the screw holes using a 3⁄32" drill bit.
- Align the holes in the battery mount to the marks. Ensure that you position the battery mount so that the power socket side is closest to the shade's power cable.
- Attach the battery mount using the screws provided.

  CAUTION: Only use the screws provided with the battery mount, designed so that the screws will install flush with the mount. Protrusion of the screws could result in either the battery wand not attaching properly causing a failure to connect, or the wand falling out of the mount. Do not over-tighten.

- Connect the power cable from the shade to the power socket on the rechargeable battery mount. Use a 15", 4', 10', or 20' extension cable, if necessary.



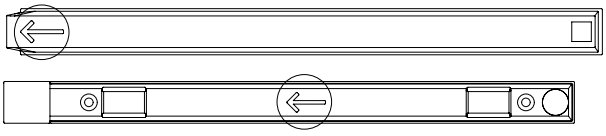
WARNING: Keep cables and small parts out of the reach of children. They can wrap cables around their necks and **STRANGLE.** They can also put small parts in their mouths and **CHOKE.**

NOTE: With longer extension cables, wire retainers (not supplied) are recommended to secure the cable.

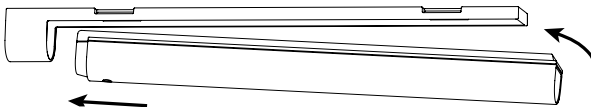
Install the Battery Wand into the Battery Mount

NOTE: The rechargeable battery wand ships fully charged, so it is ready to install out of the package.

- Match the direction of the arrow on the underside of the battery wand with the arrow on the battery mount.
- Insert the nose of the battery wand into the cavity of the battery mount.



- Push the battery wand flush into the mount until the battery snaps into place.



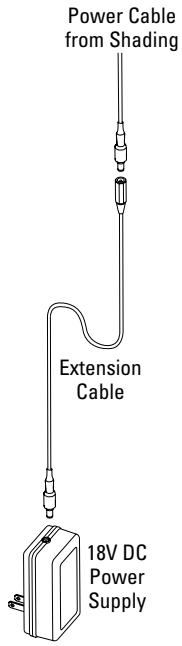
CAUTION: Failing to insert wand properly may cause it to fall out of the mount, posing an injury risk and potentially damaging the wand. Additionally, when mounting on a door, closing the door with excess force may cause battery wand to dislodge from the mount, also posing an injury risk and possibly damaging the wand.

Proceed to "STEP 5 — Unpack the Wand and Add to Activation Arm" on page 13.

18V DC Power Supply

NOTE: When power is connected to the motor, a blue LED inside the control button housing will flash to indicate the sheer is ready for operation.

- Plug the power cable from the motor into the extension cable.
- Plug the other end of the extension cable into the 18V DC Power Supply.
- Plug the 18V DC Power Supply into the power source.

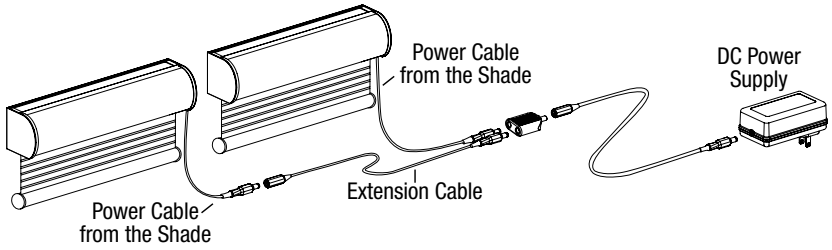


Proceed to "STEP 5 — Unpack the Wand and Add to Activation Arm" on page 13.

18V DC Power Supply with Daisy-Chain Connections

The daisy-chain feature allows up to three Touch Control motorized shades to be powered by a single 18V DC Power Supply. However, each shade can operate independently. The daisy-chain feature is only available with the 18V DC Power Supply option.

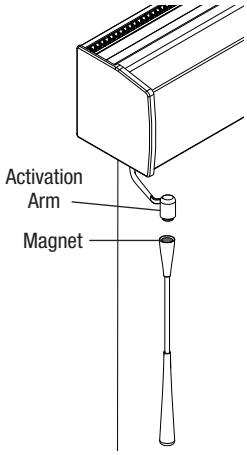
- Route the power cables from each shade through the connector, using an extension cable if necessary.
- Plug an extension cable into the connector and the 18V DC Power Supply. A two-shade configuration is shown below.
  - ➤ An additional connector and two additional extension cables are used for three shades.



SoftTouch™ Wand Removed for Clarity

STEP 5 — Unpack the Wand and Add to Activation Arm

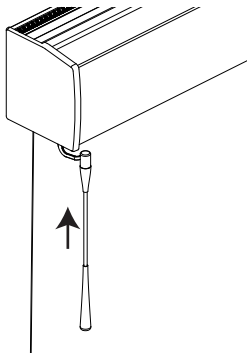
- Remove the wand from the bag.
- Attach the top of the wand (magnet side) to the activation arm.



Proceed to "Operate the Shade" on page 14.

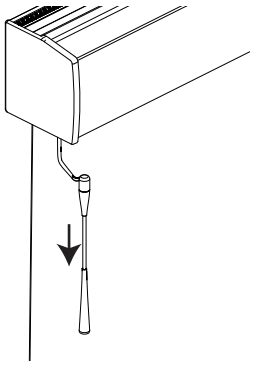
Operate the Shade

To Open the Shade



- Briefly push the wand up and release to move the shade in the up/open direction.
- The shade will move to the fully open limit position.

To Close the Shade



- Briefly pull the wand down and release to move the shade in the down/closed direction.
- The shade will move to the fully closed limit position.

To Stop the Shade

- While the shade is moving in either direction the wand can briefly be pushed up or pulled down to stop the shade.

Set a Favorite

- Move the shade to the desired Favorite position.
- When the shade reaches the desired Favorite position and is still in motion, push the wand up or pull wand down and hold for 4 seconds. The shade will buzz, move and a single red LED will flash to indicate a new favorite position is set.
- Go to Favorite Position
- With the shade stationary or moving, in a single motion either quickly push the wand up then pull wand down or pull wand down and push wand up. The shade will pause momentarily, a single green LED will flash and then the shade will go to the Favorite position.

Adjust the Shade Limits (If Necessary)

Adjust Upper Limit

- Move the shade to the current upper limit position. For steps to operated the shade, see "Operate the Shade" on page 14.
- With the shade stationary, push up on the wand, release, then within ½ a second push and hold the wand up. After approximately 6 seconds, the shade will buzz and a red LED will flash continuously to indicate the upper limit is ready to be adjusted.
- Move the shade up until it stalls at the hard stop, now the limit is set.

NOTE: If the shade stops and sets a limit prior to contacting the hard stops and you need the upper limit higher, the internal mechanical limit needs to be adjusted.

To Set The Upper Limit Lower than the Hard Stop Position

- If you want the limit set lower, raise the shade to the current upper limit location.
- With the shade stationary, push up on the wand, release, then within ½ a second push and hold the wand up. After approximately 6 seconds, the shade will buzz and a red LED will flash continuously to indicate the upper limit is ready to be adjusted.
- Move the shade down to desired upper limit location.
- Push and hold the wand up (approximately 6 seconds), until the shade buzzes, a green LED will flash and the shade jogs down to indicate the new upper limit has been set.
- Release the wand.

Adjust Lower Limit

- Move the shade to the current bottom limit position. For steps to operate the shade, see "Operate the Shade" on page 14.
- With the shade stationary, pull down on the wand, release, then within ½ a second pull and hold the wand down. After approximately 6 seconds, the shade will buzz and a red LED will flash continuously to indicate the lower limit is ready to be adjusted.
- Move the shade to the desired lower limit location.
- Pull and hold the wand down (approximately 6 seconds), until the shade buzzes a green LED will flash and shade jogs down to indicate the new lower limit has been set.
- Release the wand.

If the shade stalls prior to reaching the bottom limit ordered, please contact LEVOLOR® PREMIER™.

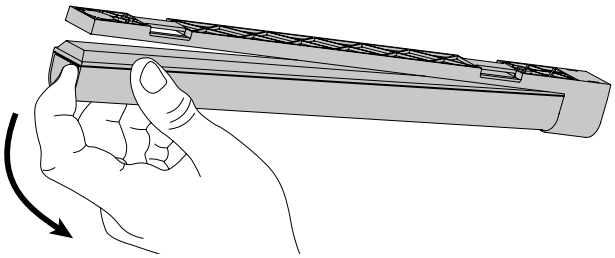
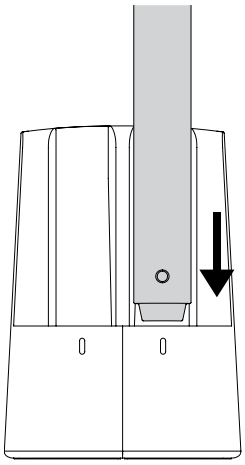
Troubleshooting

If your shade is not operating correctly:

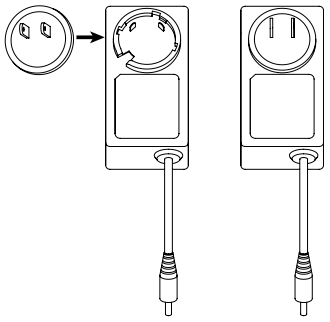
- ➤ Review the Remote Support Documents on levolor.com/premier.
- ➤ Refer to the following troubleshooting procedures for specific solutions for your shade.

If questions remain, please contact LEVOLOR® PREMIER™ Consumer Support at **1-800-478-1538**.

Problem	The shade raises or lowers unevenly.
Solution	Check that the installation brackets are level and aligned. Shim the brackets, if necessary. Shims are not provided..
Problem	The shade does not operate when lifting or pulling wand.
Solution	■ Unplug the power cable from the motor, then plug it back in. A green LED will flash twice to indicate the motor has power. ■ Check that the batteries in the battery wand, satellite battery pack, or C-size satellite battery wand are correctly inserted and fresh (see "Replace the batteries in the battery wand." on page 15) and securely connected to the power cable and the cables are not pinched or caught in the headrail or installation brackets.
Problem	Replace the batteries in the battery wand.
Solution	■ Squeeze the cap latch to release the cap and remove the cap from the battery wand. ■ Install the batteries according to the instructions on the battery wand label. ■ Press the cap on until it latches. **NOTE:** LEVOLOR PREMIER recommends AA alkaline batteries for use with our battery-powered shadings. These will provide more than one year of operation, depending on usage. Lithium and rechargeable batteries are not recommended.
Problem	The battery is charged but the shade does not operate.
Solution	If your rechargeable battery wand is charged but not working, it may be due to its physical location in your window. The rechargeable battery wand can operate in temperatures up to 176 °F (80 °C). If the temperature in your window exceeds this, its safety feature will shut the battery off temporarily. The battery will turn back on once the temperature lowers into the operable range. If you anticipate the rechargeable battery wand consistently exceeding this temperature limit, please reinstall in a location that avoids direct sunlight.

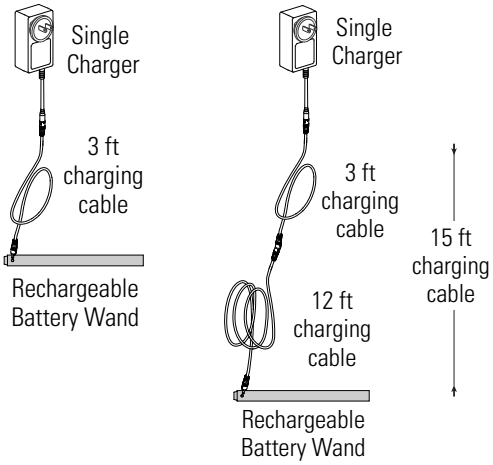
Problem	Rechargeable battery needs recharging.
Solution	There are two methods for charging the rechargeable battery wand — the dual charging station or the single charger. **CAUTION:** The rechargeable battery wand can only be charged with these LEVOLOR® PREMIER™ provided charging options. Attempting to charge battery wands with an alternative charger may result in permanent damage. **Removing the Rechargeable Battery Wand from the Mount** ■ To safely remove the rechargeable battery wand from your shade, grasp the end of the battery wand that is furthest away from the power socket. **CAUTION:** There are two methods for charging the rechargeable battery wand — the dual charging station or the single charger. **CAUTION:** The rechargeable battery wand can only be charged with these LEVOLOR PREMIER-provided charging options. Attempting to charge battery wands with an alternative charger may result in permanent damage. **Removing the Rechargeable Battery Wand from the Mount** ■ To safely remove the rechargeable battery wand from your shade, grasp the end of the battery wand that is furthest away from the power socket. **CAUTION:** Grasp the wand firmly prior to removal. ■ Using the indentation on the end of the battery wand, use your index finger to pull the battery out of the mount. **NOTE:** The mount should remain installed and plugged into the shade cable during this process. You will simply remove the wand from the mount.  **Recharging Via the Dual Charging Station** ■ Plug the dual charging station into a standard AC outlet. ■ Insert the nose of the rechargeable battery wand into one of the slots of the dual charging station. ■ The battery will firmly snap into place. A red light indicator on the front of the charging station will turn on when the battery wand has been properly inserted and being charged. ■ Once the battery has been fully recharged, the red light indicator will turn green. Charging may take up to three hours, depending on your battery level. ■ Remove the battery wand from the charger.  (Continued on next page.)

Problem	Rechargeable battery needs recharging (continued).
Solution	**Recharging Via the Single Charger**

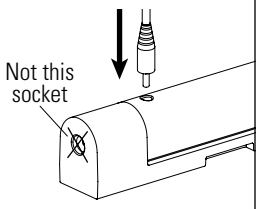


Remove the rechargeable battery wand from the mount, or insert the single charger cable without removing from the shading.

- Attach the plug adapter to the charger.
- Attach the female end of the charging cable to the charger, and the male end to the battery wand. If additional length is required to reach the battery, attach additional charging cables as needed.
- Insert and twist cables together to ensure they do not accidentally become unplugged during charging.



- Plug the charger into a standard AC outlet.
- Plug the charging cable into the charging outlet on the rechargeable battery wand. The charging outlet is near the nose of the wand.
- A red light indicator confirms the battery wand is properly inserted and is charging.



CAUTION: Do not attempt to plug the charging cable into the battery mount's power socket. Doing so will not only fail to charge the battery wand but could possibly cause damage to both the single charger and the battery mount.

- Once the battery has been fully recharged, the red light indicator will turn green. Charging may take up to two hours, depending on your battery level.
- Remove the charging cable from the battery wand.

Reinserting the Rechargeable Battery Wand into the Mount

- Match the direction of the arrow on the underside of the battery wand with the arrow on the battery mount.
- Insert the nose of the battery wand into the cavity of the battery mount.
- Push the battery wand flush into the mount until the battery snaps into place.

TROUBLESHOOTING

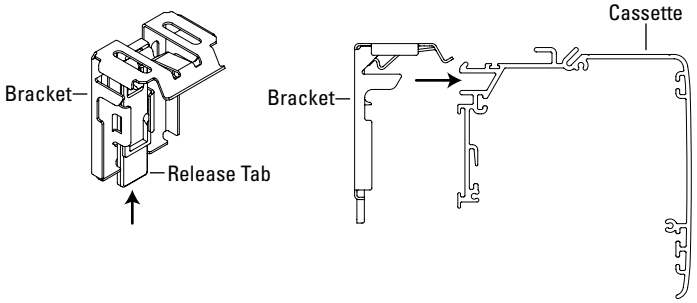
Problem	The rechargeable battery wand is charged but the shade does not operate.
Solution	If your rechargeable battery wand is charged but not working, it may be due to its physical location in your window. The rechargeable battery wand can operate in temperatures up to 176 °F (80 °C). If the temperature in your window exceeds this, the safety feature will shut the battery off temporarily. The battery wand will turn back on, once the temperature lowers into the operable range. If you anticipate the rechargeable battery wand consistently exceeding this temperature limit, please reinstall in a location that avoids direct sunlight.
Problem	The bottom rail does not raise or lower completely, or its location when fully lowered has changed over time.
Solution	■ The batteries may be low in the battery wand, satellite battery pack, or C-size satellite battery wand. Replace the batteries. ■ Check that the battery wand, satellite battery pack, C-size satellite battery wand, or DC power supply is securely connected to the power cable and the cables are not pinched or caught in the headrail or installation brackets. ■ Check that there is clearance between the ends of the shade and the window casement on inside mounts. ■ Reset the travel limits. See "Adjust the Shade Limits (If Necessary)" on page 14.
Problem	The wand detached from the activation arm when operating the shade.
Solution	The wand is attached to the activation arm using a magnet and is easily reattached by touching the top of the wand to the activation arm.
Problem	The shade will not raise fully and does not contact the hard stops.
Solution	The internal mechanical limit needs to be adjusted on shade. ■ Raise shade, disconnect power and remove shade from the window, see "Removing the Shade (If Necessary)" on page 21. ■ Lay shade on a flat surface and remove idle-side end cap (not the end cap on the same side as the wand) by gently tapping at each corner of end cap with flat blade screwdriver and mallet to remove it without it becoming damaged. ■ Push a 3/16" Allen wrench into the center hole of the metal end plate about a ½". **CAUTION:** When pressing the Allen wrench into the end, you are compressing a spring and freeing it from a gear. Before compressing the spring, be sure the Allen wrench is fully engaged. Test by gently turning the Allen wrench; it should not turn. ■ Push the Allen wrench in until it stops. This will compress the spring. ■ Rotate the Allen wrench ¼ turn to raise the upper limit by 1-2". ➤ Left-Side Adjustment. Rotate Allen wrench ¼ turn clockwise. ➤ Right-Side Adjustment. Rotate Allen wrench ¼ turn counterclockwise. ■ Re-install end cap by lining up tabs and gently tapping with a plastic mallet on each corner to secure the end cap. ■ Re-install shade and reconnect power. ■ Put shade into limit adjust mode by pushing up on the wand, release, then within ½ a second push and hold the wand up. After approximately 6 seconds, the shade will buzz and a red LED will flash continuously to indicate the upper limit is ready to be adjusted ■ Raise shade up until the shade contacts hard stops and new upper limit will set.

Problem	The shade limits have been lost or the LED is blinking RED when installed.
Solution	**Programming/Setup** **NOTE:** The following setup sequence must be done in order. **STEP 1: Place the shade in Programming Mode** ■ Disconnect the shade from the power source. ■ Push and hold the wand up or down. ■ While holding the wand up, reconnect the shade to a power source. ■ Continue to hold the wand up for approximately 6 seconds, until the shade beeps and the shade's LED begins to blink fast RED. ■ Release the wand. Once the wand is released, the shade's LED will continue to blink fast RED. **STEP 2: Set Shade's Limits** **Set Upper Limit** ■ Move the shade up until it stalls at the hard stop. See "Operate the Shade" on page 14. ■ If you want the limit set lower, lower the shade to the desired upper limit location. ■ With the shade stationary, push and hold the wand up (approximately 6 seconds) until the shade beeps, the LED briefly flashes GREEN, and the shade moves slightly. The beep and the movement of the shade indicate the upper limit has been set. ■ The shade's LED should continue to blink fast RED. ■ Release the wand. **Set Lower Limit** ■ Move the shade to the desired bottom limit position. See "Operate the Shade" on page 14. ■ With the shade stationary, pull and hold the wand down (approximately 6 seconds) until the shade beeps twice, the green LED flashes twice and the shade jogs up to indicate the lower limit has been set. ■ The shade's LED should now be turned off, indicating the shade is ready for normal operation. ■ Release the wand. If the shade stalls prior to reaching the bottom limit ordered, please contact Kirsch.
Problem	The fabric is skewing as the shade is being raised.
Solution	Adding tape to the fabric tube when the shade is fully lowered will help stop the fabric from skewing. ■ Lower the shade to the fuilly closed position. ■ Lift up the fabric slightly to place the tape between the fabric and tube. ■ Place the tape on the opposite end of the roll the fabric is skewing toward. ■ Raise the shade to check for fabric skew. Repeat steps to add more tape if fabric skew still occurs.

Removing the Shade (If Necessary)

- Move the shade to the fully raised position and disconnect the power.
- While keeping one hand on the cassette at all times, push up on the plastic release tabs of the end bracket until you hear it click and see that it stays in place.

  NOTE: Push up on the release tabs of the end brackets first and then on the center bracket(s).
- Place both hands in the middle of the cassette (along the front bottom) and pull straight out.



Cleaning Procedures

LEVOLOR® PREMIER™ roller shades are made from dust-resistant materials which repel dirt and dust. The following options are available if your shade needs clea ning.

Dusting

Regular light dusting with a feather duster is all the cleaning needed in most circumstances.

Vacuuming

- Use a hand-held vacuum with low suction for more thorough dust removal.
- Compressed Air/Hair Dryer (Cool Setting)
- Use compressed air or a hair-dryer on a cool setting to blow dust and dirt off of shades.

Spot-Cleaning

- Prepare a solution of warm water and a mild detergent.
- Dampen a clean cloth in the solution and wring it out.
- Dab the spot with the dampened cloth until it is removed. Do not rub the fabric.
- Allow the shade to dry in the completely lowered position.

Ultrasonic Cleaning

- Professional ultrasonic cleaning is recommended for Designer Roller Shade fabrics, except for All the Rage and Swinton. Designer Screen Shade fabrics cannot be ultrasonically cleaned.

⚠WARNING/ ADVERTENCIA



Window Blind Cord Can **STRANGLE** Your Child. To prevent strangulation, purchase cordless products or products with inaccessible cords.

La cuerda de la persiana puede **ESTRANGULAR** a su niño. Para evitar el estrangulamiento, compre alternativas cuerda o productos con cuerdas inaccesibles.

⚠WARNING

STRANGULATION HAZARD – Young children can be strangled by cords. Immediately remove this product if a cord longer than 22 cm or a loop exceeding 44 cm around becomes accessible.

⚠MISE EN GARDE

RISQUE D'ÉTRANGLEMENT – Les enfants en bas âge peuvent s'étrangler avec des cordes. Enlevez immédiatement ce produit si une corde mesurant plus de 22 cm devient accessible ou si le contour d'une boucle de plus de 44 cm devient accessible.

10-Year Limited Warranty

LEVOLOR® PREMIER™

COVERED

by a 10-Year
Limited Warranty

- LEVOLOR® PREMIER™ products are covered for defects in materials, workmanship or failure to operate for 10 years from the date of purchase (unless a shorter period is provided below), provided that the original retail purchaser continues to own the product.
- All internal mechanisms.
- Fabric delamination.
- Components, brackets and operational cords.
- Repairs and/or replacements will be made with like or similar parts or products. Fabric style, color or components may vary depending on original purchase date.
- LEVOLOR PREMIER motorization components are covered for 5 years from the date of purchase.

NOT COVERED

by a 10-Year
Limited Warranty

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture, salt air) and discoloration or fading over time.
- Normal maintenance associated with motors and related accessories including, but not limited to, recharging and replacement of batteries.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

LEVOLOR PREMIER (or its licensed fabricator/distributor) will repair or replace the product or components found to be defective.

TO OBTAIN WARRANTY SERVICE:

- Contact your original dealer (place of purchase) for warranty assistance.
- Contact LEVOLOR PREMIER at 1-800-478-1538 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

NOTE: In no event shall LEVOLOR or its licensed fabricator/distributor be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.

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