

LEVOLOR®

PREMIER™

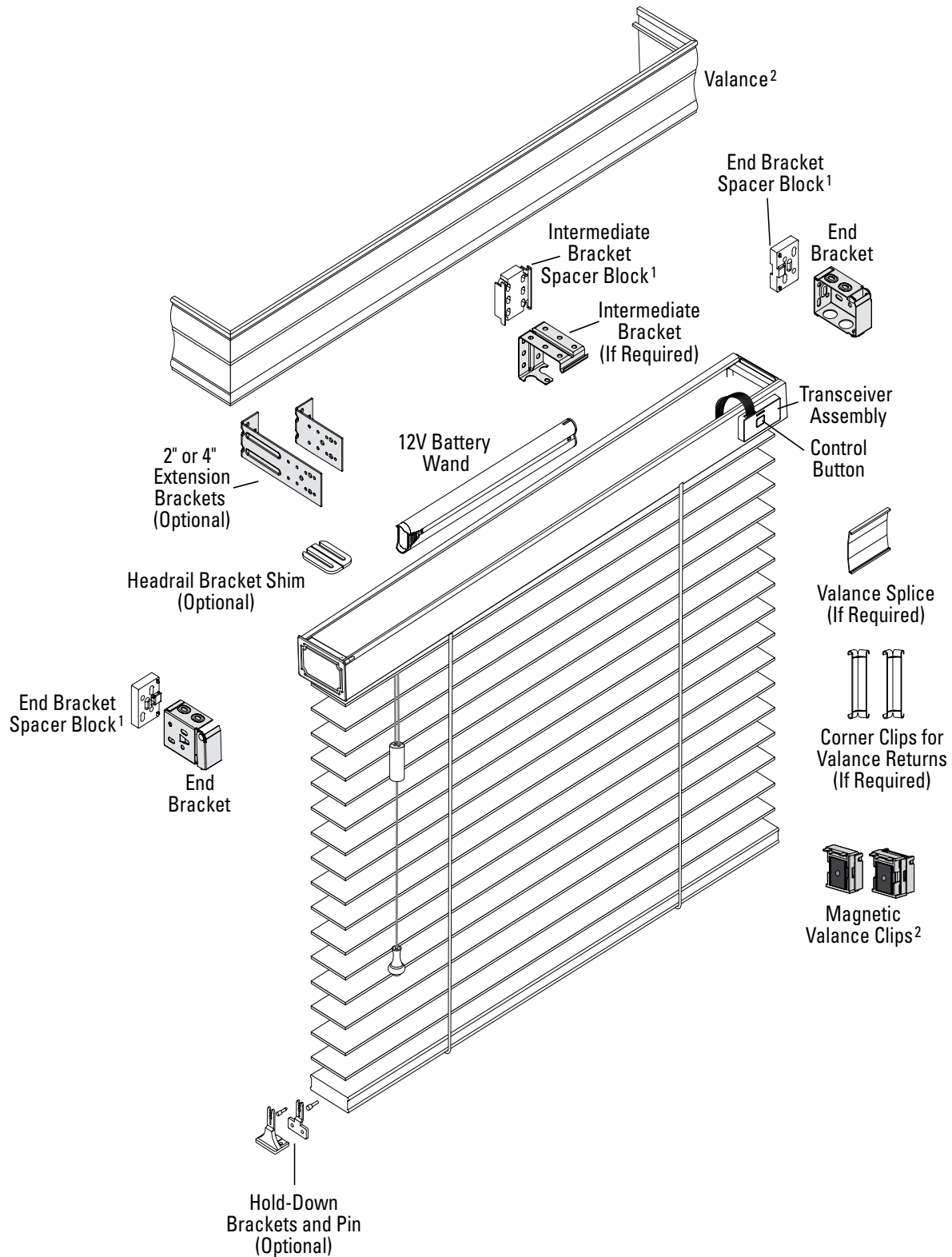
Alternative Wood Blinds Collection

Tilt Smart Shades Automation Installation Instructions



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Product View - Tilt Smart Shades Automation



¹ Required with 2½" slat size; optional with 2" slat size.

² Valance, slats, and bottom rail vary by product.

GETTING STARTED

Thank you for purchasing the LEVOLOR® PREMIER™ Alternative Wood Blinds Collection. With proper installation, operation, and care, your new blinds will provide years of beauty and performance.

Please thoroughly review this instruction booklet and the enclosed packing list before beginning the installation.

Tools and Fasteners Needed

- ¼" Hex and Flat blade screwdrivers
- Ballpoint pen
- Level (laser level is recommended)
- Measuring tape and pencil
- Power drill, ⅜" drill bit, and ¼" hex driver (or socket wrench with ¼" hex socket)

In addition, you will need fasteners designed to work with your specific mounting surface(s).

- **#7 Hex Screws, Square-Drive Head (Provided).** Two 1½" screws are provided per installation bracket.
- **Longer #6 Hex Head Screws (Not Provided).** If using spacer blocks, use #6 screws long enough for a secure attachment.
- **Speed Nuts and Screws (Provided).** Extension brackets come with speed nuts and screws.
- **Drywall Anchor (Not Provided).** Use drywall anchors when mounting into drywall.
- **Wire Retainers (Not Provided).** If using 18V DC Power Supply, satellite battery mount or rechargeable battery wand, wire retainers are recommended to secure the power cable.



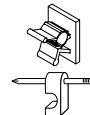
**#7 x 1½"
Hex Head Screw**
(Provided)



**Longer #6 Hex Head Screw
for Use with Spacer Blocks**
(Not Provided)



**Nut
and Screw**
(Two Provided with
Each Extension Bracket)



Wire Retainers
(Not Provided)

Unpack the Blind

- Remove the blind from the package. Keep the packaging until the blind operates to your satisfaction.
- Refer to the packing list and check for all necessary parts.
- Contents of your hardware package may vary depending upon the options chosen.
- Do not remove the slat protector tape (if applied). Doing so will damage the slat finish.
- Remove shipping protective piece in the headrail before installing (if applied).

Installation Overview

To install your blind, you will need to perform the following four steps.

STEP 1: Install the Brackets

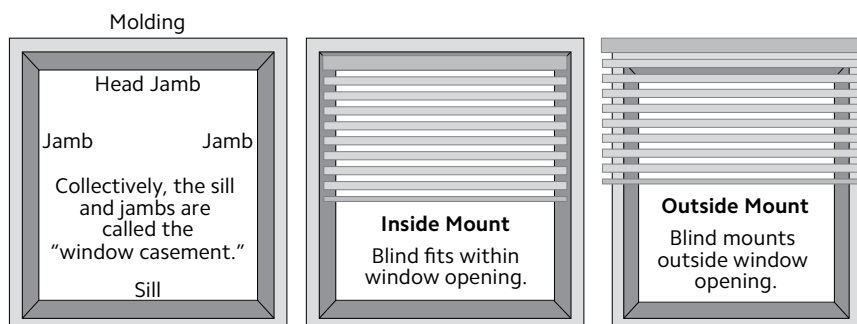
STEP 2: Connect the Power Cable

STEP 3: Install the Blind

STEP 4: Connect the Power Source, If Applicable

Mounting Types and Window Terminology

If the installation brackets are mounted correctly, the rest of the installation process follows easily. To prepare for this important first step, review the mounting types and basic window terminology illustrated below.



■ Refer to the appropriate page below based on your order:

➤ **Inside/Ceiling Mount — Below**

➤ **Outside Mount — page 4**

STEP 1 — Install the Brackets

■ Two end brackets are used to mount horizontal blinds. Wider blinds also require one or two intermediate brackets, as shown in the table below.

Width of Blind	Intermediate Brackets
Up to 48"	0
48 $\frac{1}{8}$ " – 60"	1
60 $\frac{1}{8}$ " – 96"	2

Mount the Installation Brackets — Inside or Ceiling Mount

Bracket Shims (Optional)

Bracket shims are used to gain clearance for valance clips with inside mounts. One shim for each end bracket and two shims for each intermediate bracket are included:

■ With each end bracket, first fold the shim and then position it on top of the end bracket to gain the required clearance.

■ With each intermediate bracket, stack two unfolded shims.

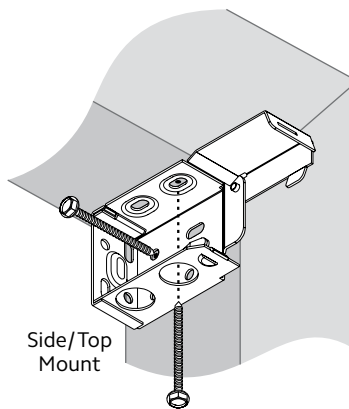
NOTE: Bracket shims may also be used to level the blind whenever the mounting surface is uneven. The shims can be cut along their fold line to make them fit.

INSTALLATION

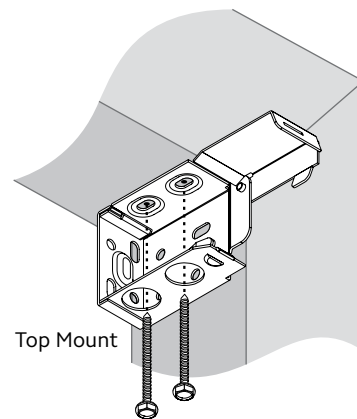
Attach the End Brackets

With inside or ceiling mounts, attach the two end brackets flush against the sides of the window casement or to the ceiling. Choose the most appropriate of the following mounting methods:

- **Side/Top Mount (Inside mount only):** Mount the end brackets with one screw through a side hole and one screw through a top hole, as shown at right.
- **Side Mount (Inside mount only):** Mount the end brackets with two screws through diagonal side holes.
- **Top Mount (Inside or ceiling mount):** Top mount the end brackets with screws through the two top holes, as shown at right.
- **Ceiling mount only:** If the end brackets are flush with the back wall, attach them with one screw through a top hole and one screw through a rear hole.
- Mark each screw hole.
- Use a $\frac{3}{32}$ " drill bit to drill holes for the mounting screws.
- Attach the end brackets using the screws provided.



Side/Top Mount



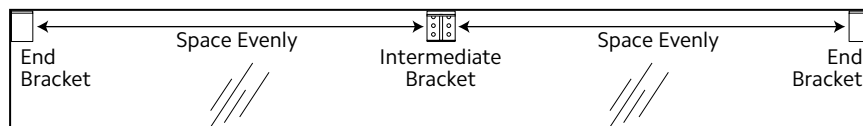
Top Mount

IMPORTANT: The front edges of the end brackets must align.

NOTE: For blinds with $2\frac{1}{2}$ " slats, spacer blocks are used with inside mounts to position the end brackets a minimum of $\frac{3}{8}$ " away from the glass. The spacing prevents the slats from rubbing the glass when they are tilted open.

Attach the Intermediate Brackets (If Required)

- Evenly space the intermediate bracket(s) between the two end brackets.
 - Adjust spacing if needed to avoid interference with internal headrail mechanisms.



- Attach the intermediate bracket(s) with two screws through diagonal top holes.

IMPORTANT: The rear of the end brackets and intermediate bracket(s) must align.

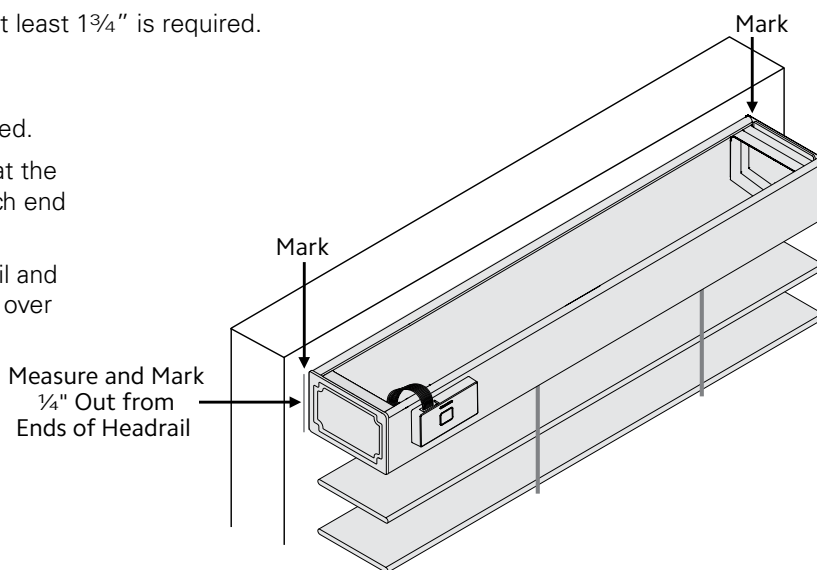
Proceed to "STEP 2 — Connect the Battery Wand or Rechargeable Battery Wand, If Applicable" on page 6

Mount the Installation Brackets — Outside Mount

To attach the end brackets, a flat vertical surface of at least $1\frac{3}{4}$ " is required.

Mark the End Bracket Locations

- Mark where the ends of the headrail will be located.
 - Center the headrail over the window opening at the desired height. Use a pencil to lightly mark each end of the headrail.
 - Alternatively, measure the width of the headrail and use that width to mark the headrail end points over the window opening.
- Make a second mark $\frac{1}{4}$ " to the outside of the headrail end marks. The outer marks are where the outside edges of the end brackets will be located.



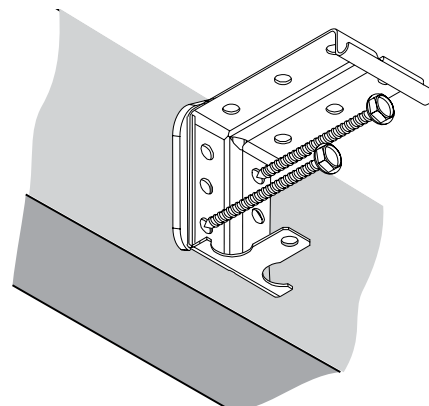
Attach the End Brackets

NOTE: The illustrations in this section show spacer blocks mounted with the end brackets. Spacer blocks are required for all outside mount 2½" blinds, unless extension brackets are used. Spacer blocks are optional for 2" slat size.

- Align the outside edge of each end bracket with the outer marks.
- Mark diagonal screw holes.
- Use a ⅜" drill bit to drill holes for the mounting screws.
- Attach the end brackets using two screw through diagonal holes.
 - If using spacer blocks, use #6 screws long enough for a secure installation (2½" long screw is recommended).

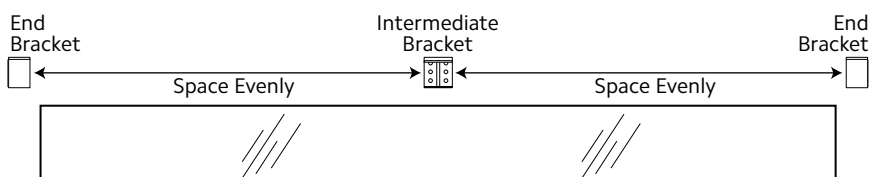
IMPORTANT: The tops of the end brackets must align.

CAUTION: The rear of the end brackets or spacer blocks must be flush against a flat mounting surface. Do not mount end brackets on a curved molding.

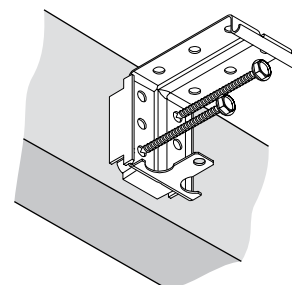


Attach the Intermediate Brackets (If Required)

- Evenly space the intermediate bracket(s) between the two end brackets.
 - Adjust spacing if needed to avoid interference with internal headrail mechanisms.
- Attach the intermediate bracket(s) with two screws through diagonal holes.



IMPORTANT: The tops of the end brackets and intermediate bracket(s) must align.



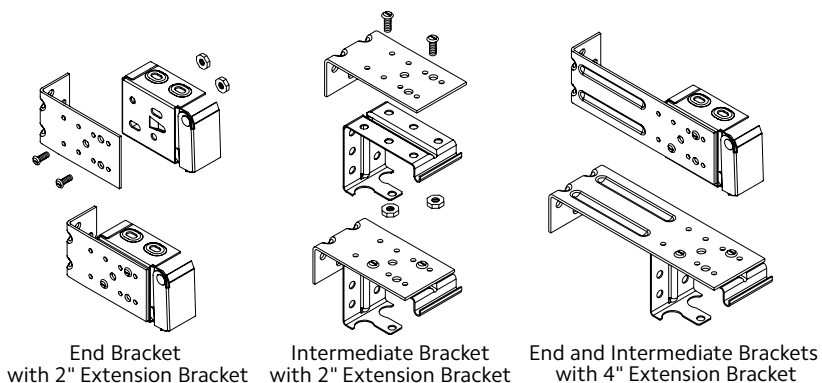
Extension Brackets (Optional)

Attach 2" or 4" extension brackets to the mounting surface in the same locations where the end brackets would be attached.

- Use the provided screws to mount each extension bracket.

IMPORTANT: The tops of the end brackets and intermediate bracket(s) must align.

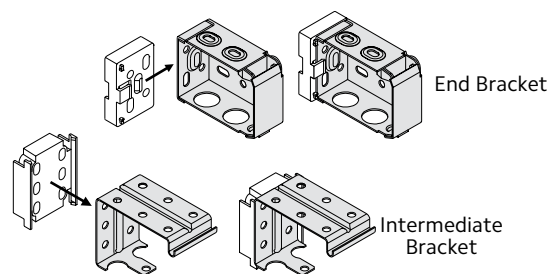
- Attach the installation brackets to the extension brackets using the screws and provided, as shown at right.



Spacer Blocks for 2½" Slat Size

NOTE: Spacer blocks are required for the 2½" slat size and are optional for 2" slat sizes.

- Attach a spacer block to each of the two end brackets.
- If one or more intermediate brackets is required (see chart on page 3), attach a spacer block to each intermediate bracket.
- If extension brackets will be used, it is not necessary to attach spacer blocks.



Proceed to "STEP 2 — Connect the Battery Wand or Rechargeable Battery Wand, If Applicable" on page 6

STEP 2 — Connect the Battery Wand or Rechargeable Battery Wand, If Applicable

NOTE: When power is connected to the motor, a blue LED inside the control button housing will flash to indicate the blind is ready for operation.

- Refer to the appropriate page based on your order.
 - For a headrail-mounted rechargeable battery wand, see below.
 - For a battery wand, see below.
 - For any other power options, the blind is installed first. See page "STEP 3 — Install the Blind" on page 7; and then continue to Step 4.

NOTE: The rechargeable battery wand is only available as satellite mount.

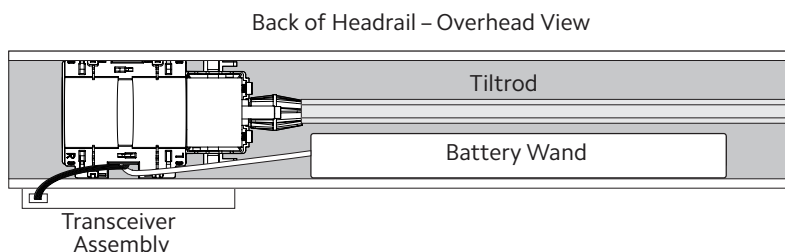
For the Battery Wand

Plug the Power Cable into the Battery Wand

- **Inside of the headrail:** Connect the power cable (coming from the motor) into the socket on the battery wand.

Place the Battery Wand Inside the Headrail

- **From the top of the headrail:** Place the battery wand inside the headrail in a location where it will not interfere with the operation of the blind. Position its smooth, curved side toward the tiltrod.
- Carefully tuck excess wire into the headrail. Be sure to avoid interference with internal headrail mechanisms.



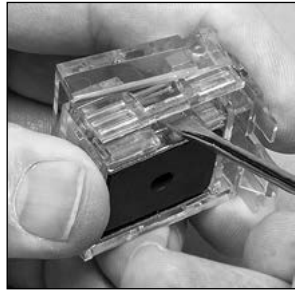
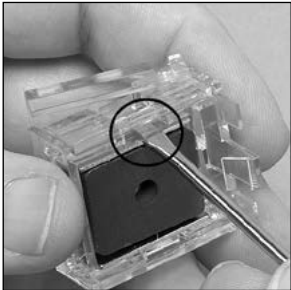
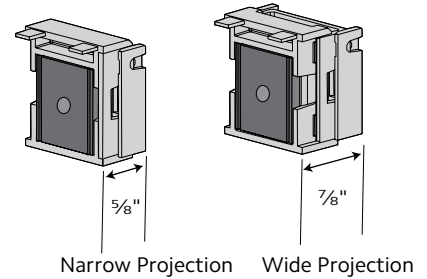
STEP 3 — Install the Blind

Adding Projection for the Valance

The magnetic valance clips have a projection adjustment feature. By pulling the clips outward, the clips can provide an additional ¼" projections.

The clips offer two projection positions. When the clips are fully compressed, the narrowest projection is ⅝". The widest projection is ⅞".

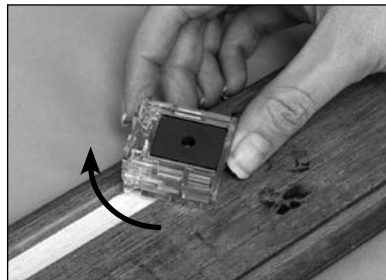
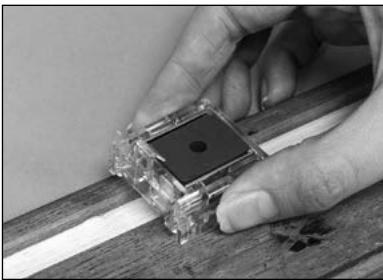
- Remove the clips from the valance.
- Insert a small flat blade screwdriver into the slot on one side of the magnet making sure the screwdriver is all the way down in the slot.
- Push the screwdriver in toward the magnet and then pull out to extend the clip.
- Repeat on the other side until the magnet is level.



Attach the Magnetic Valance Clips to the Valance

The magnetic valance clips are adjustable for quick and easy valance attachment and have multi-position valance adjustment capabilities.

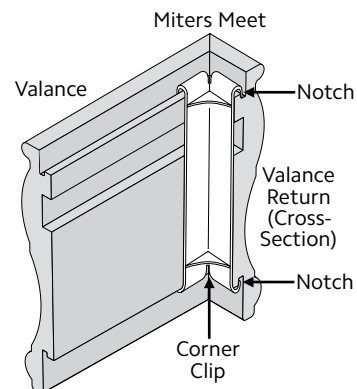
- To install the clips, lay the valance face down on a protected surface with the back side up.
- Insert the clip dovetail into the valance groove.
- Twist the clip until it is straight with the clear tabs at the top of the valance.
 - There are at least two clips per valance. For valances narrower than 36", position clips 5½" in from the ends of the valance. For valances 36" or wider, position the clips 10" in from the ends of the valance. Additional clips should be spaced evenly between the two end clips.



Attach the Corner Clips (If Required)

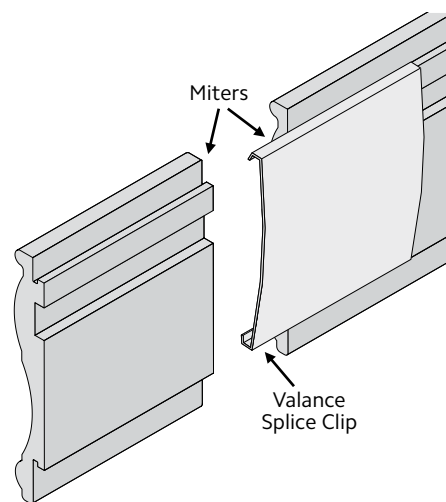
If the valance came with returns, connect the returns to the valance using the corner clips provided.

- The notches on the rear of the valance and returns fit into the grooves of the corner clips.
- Slide one end of each clip onto the rear of the valance until the center of the clip aligns with the edge of the miter cut at each end.
- Slide a return onto each corner clip until its miter is flush against the miter on the valance.



Attach the Valance Splice (If Required)

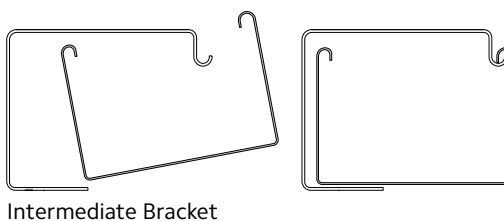
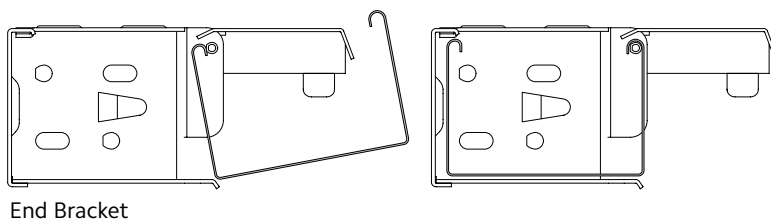
For valances that are spliced, join the two mitered valance pieces together by sliding the valance splice clip over the back of the valance where the two halves meet.



Mount the Headrail

IMPORTANT: If placing the battery wand inside the headrail, follow the instructions under "Place the Battery Wand Inside the Headrail" on page 6. If installing a battery wand with satellite mount on an inside mount blind, pull the power cord out of the headrail before inserting the headrail into the bracket.

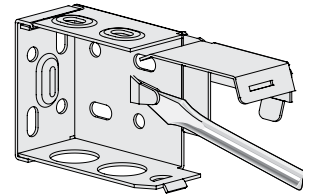
- Tilt the headrail so that its back lip slides under the front lip of the end brackets and intermediate bracket(s).
- Push the headrail against the back of the end brackets.
- Check that the front lip of the intermediate bracket(s) is under the front lip of the headrail.



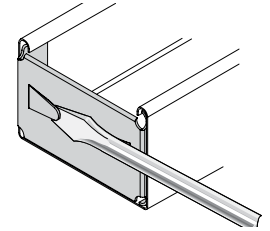
Adjust the Headrail Tightness

- If the headrail is loose in the end brackets, bend the tabs on the end bracket outward.

NOTE: The tabs may also be bent inward if the headrail is difficult to install into the end brackets.

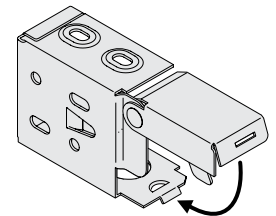


- If your headrail end brackets do not have adjustable tabs, bend the tabs on the headrail end locks to adjust headrail tightness.



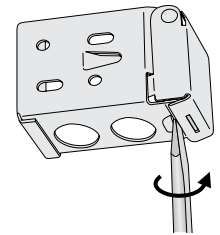
Close the End Brackets

- Push the cover down until it snaps over the locking tab on the bottom of the end bracket.



Open the End Brackets (If Necessary)

- To open the end brackets, insert a flat blade screwdriver between the bottom of the cover and the quick release tab, and twist.
 - You can also push up on the bottom of the end bracket to release the locking tab.



STEP 4 — Connect the Power Source, If Applicable

NOTE: When power is connected to the motor, a blue LED inside the control button housing will flash to indicate the blind is ready for operation.

Refer to the appropriate page based on your order.

- For a headrail-mounted rechargeable battery wand, see "Testing the Blind" on page 13.
- For a battery wand, see "Testing the Blind" on page 13.
- For an optional rechargeable battery wand, see page 10.
- For an optional 18V DC Power Supply, see page 11.
- For an optional 18V DC Power Supply with daisy-chain connections, see page 12.
- For any other LEVOLOR® PREMIER™ power supplies, see applicable instructions.

Satellite Battery Wand

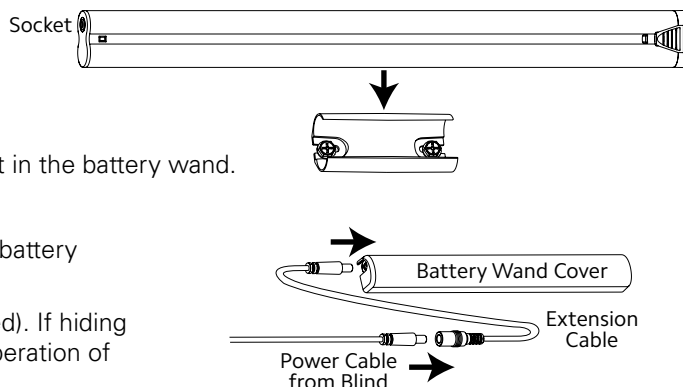
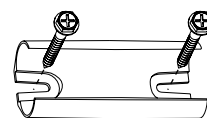
Mount the Satellite Battery Wand

NOTE: Refer to this section only if a battery wand with a satellite battery pack was included with the blind.

NOTE: When power is connected to the motor, a blue LED inside the control button housing will flash to indicate the blind is ready for operation.

- Decide where you want to attach the wall mount bracket. A satellite battery wand may be mounted in any orientation as long as the surface is flat.
- Mark the screw holes on the mounting surface.
- Drill the screw holes using a $\frac{3}{32}$ " drill bit.
- Remove the backing from the double-sided tape. Press the bracket into place.
- Attach the bracket using the screws provided.
- Position the battery wand so the power cable is easily connected to the socket.
- Snap the battery wand into the bracket.
- Install the battery wand cover with the slot aligned to the socket in the battery wand.
- Plug the power cable from the blind into the extension cable.
- Plug the other end of the extension cable into the socket in the battery wand.
- Secure the power supply cable using wire retainers (not provided). If hiding the cable behind the blind, make sure it does not impede the operation of the blind.

Wall Mount Bracket



Proceed to "Testing the Blind" on page 13.

Rechargeable Battery Wand

Install the Rechargeable Battery Mount

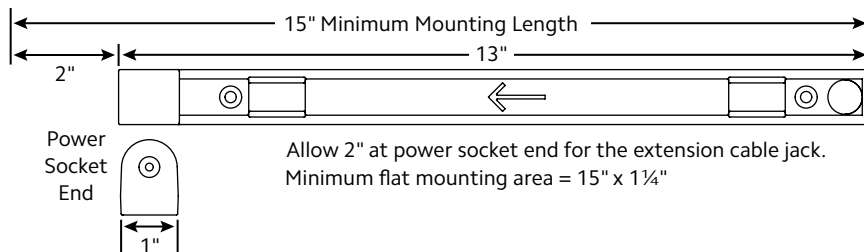
NOTE: When power is connected to the motor, a blue LED inside the control button housing will flash to indicate the blind is ready for operation.

- Decide where you want to install the rechargeable battery mount. This may be mounted behind the headrail, or in any desired location near the window covering. A satellite battery mount may be installed in any orientation.

➤ Make sure the provided cable is long enough to connect the satellite battery mount and the blind.

CAUTION: The rear of the battery mount must be flush against a flat mounting surface. Do not install brackets on curved molding.

- Mark the screw holes.
- Drill the screw holes using a $\frac{3}{32}$ " drill bit.



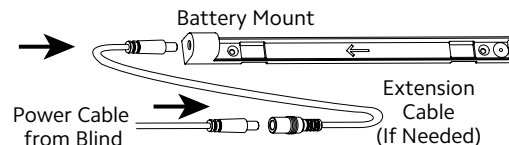
INSTALLATION

- Attach the battery mount using the screws provided.

CAUTION: Only use the screws provided with the battery mount, designed so that the screws will install flush with the mount. Protrusion of the screws could result in either the battery wand not attaching properly causing a failure to connect, or the wand falling out of the mount. Do not over-tighten the screws.

- Connect the power cable from the motor side into the power socket on the rechargeable battery mount.

NOTE: With longer extension cables, wire retainers (not supplied) are recommended to secure the cable.

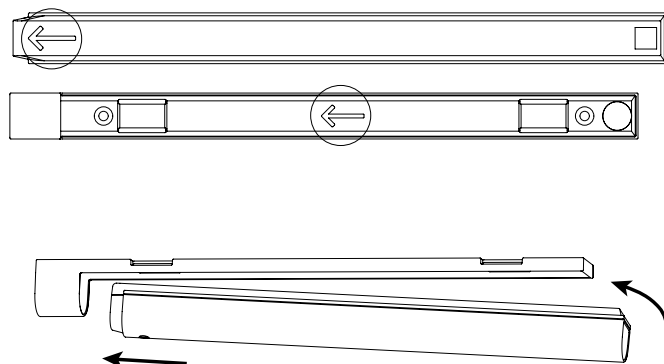


Insert the Rechargeable Battery Wand into the Battery Mount

NOTE: The rechargeable battery wand ships fully charged, so it is ready to install out of the package.

NOTE: When power is connected to the motor, a blue LED inside the control button housing will flash to indicate the blind is ready for operation.

- Match the direction of the arrow on the underside of the battery wand with the arrow on the battery mount.
- Insert the nose of the battery wand into the cavity of the battery mount.
- Push the battery wand flush into the mount until the battery snaps into place.



CAUTION: Failing to insert wand properly may cause it to fall out of the mount, posing an injury risk and potentially damaging the wand. Additionally, when mounting on a door, closing the door with excess force may cause battery wand to dislodge from the mount, also posing an injury risk and possibly damaging the wand.

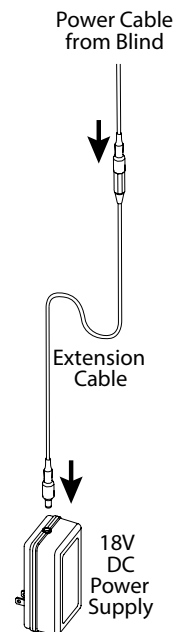
Proceed to "Testing the Blind" on page 13.

18V DC Power Supply

NOTE: When power is connected to the motor, a blue LED inside the control button housing will flash to indicate the blind is ready for operation.

Connect the Power Supply

- Plug the power cable from the blind motor into the extension cable.
- Plug the other end of the extension cable into the 18V DC Power Supply.
- Plug the 18V DC Power Supply into a power source.



Proceed to "Testing the Blind" on page 13.

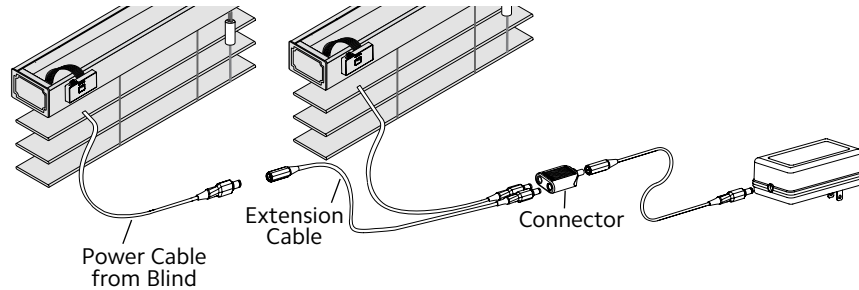
18V DC Power Supply with Daisy-Chain Connections

NOTE: The daisy-chain feature is only available with the 18V DC Power Supply option. Refer to this section only if you have an 18V DC Power Supply with daisy-chain connections.

NOTE: When power is connected to the motor, a blue LED inside the control button housing will flash to indicate the blind is ready for operation.

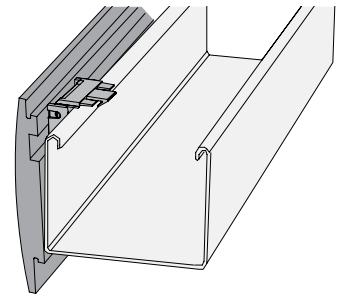
The daisy-chain feature allows up to three (3) automated blinds to be powered by a single 18V DC Power Supply. However, each blind can operate independently.

- Route the power cables from each blind to the Y Adapter, using an extension cable (if necessary).
- Plug an extension cable into the Y Adapter and the 18V DC Power Supply. A two-blind configuration is shown below.
- Plug the 18V DC Power Supply into a standard outlet.
- An additional Y Adapter and two additional extension cables are used for three blinds.



Attach the Valance with Magnetic Valance Clips

- Align the valance to the headrail.
- Hold the valance securely from the front side with both hands.
- Position the clips to the top-front lip of the headrail until it is level and in position.
- Press the valance gently forward, just enough so the clips adhere to the headrail.
- The magnetic valance clips allow for limited valance height adjustments by carefully sliding the clip up or down while the magnets are adhered to the headrail. The clip's tabs rest on the top-front lip of the headrail, keeping the valance level and preventing the valance from adjusting lower beyond that point.
- To remove the valance, gently pull the valance up and toward you.



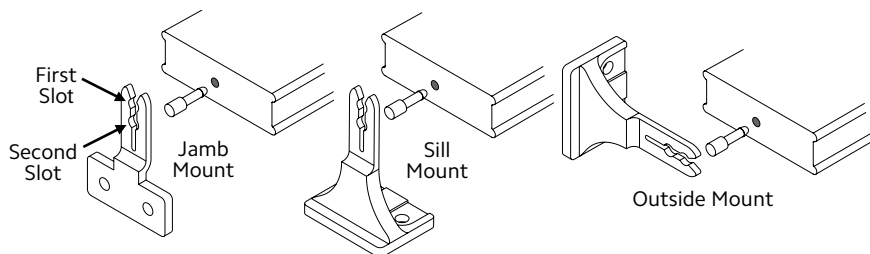
CAUTION: The entire surface area of the magnet inside each clip needs to maintain clean contact with the front surface area of the headrail at all times.

Attach the Hold-Down Brackets (Optional)

The bottom rail will come with pre-drilled $\frac{3}{32}$ " holes and hold-down pins that have been inserted in the center of the bottom rail ends.

NOTE: Bottom rail design varies by product.

- To mount the hold-down brackets, first fully lower the blind. Align the hold-down brackets with the hold-down pins in the bottom rail.
- Use the first slot with the $2\frac{1}{2}$ " slot size.
- Use the second slot with the 2" slot size.



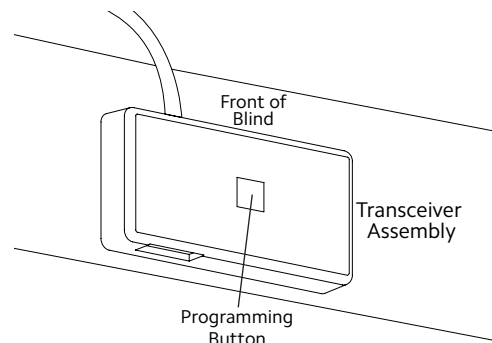
- Maintain the correct slot alignment as you attach the hold-down brackets to the jamb, sill, or outside mounting surface.
- Slide the hold-down pins into the appropriate slot or hole on the hold-down brackets.
- If necessary with 2" outside mount blinds, the first slot of the hold-down brackets may be used in place of a spacer block.

Testing the Blind

Testing the blind with the control button will allow you to ensure that the motor and power source are working correctly.

- Press the control button on the front side of the headrail to test operation. If the blind does not operate see "Troubleshooting" on page 19.

The control button can also be used in combination with the LEVOLOR PREMIER App for control of advanced blind functions and home access. Open the App, then press and hold the control button to see a list of available functions. See "LEVOLOR PREMIER App" on page 16 for more information.



Raising and Lowering the Blind – Tilt with Smart Shades Automation

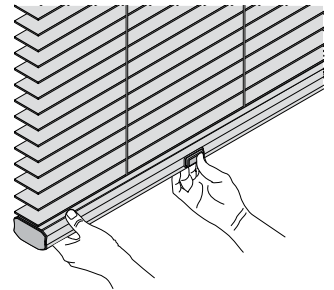
IMPORTANT: Whenever raising or lowering the blind, the slats must be in the open position.

To Raise the Blind:

- Grasp the bottom rail near the center with one hand while balancing the bottom rail with your other hand.
- Fully press the center button with your thumb and gently lift the bottom rail.
- Allow the slats to stack evenly by gradually lifting the bottom rail while the center button is fully depressed.
- Hold the bottom rail stationary at the desired position while releasing the button.
- **For inside mount blinds: When raising the blind, pull the bottom rail slightly toward you.** Press the center button and gently raise the bottom rail. Once the desired height is reached, hold the bottom rail in place while releasing the button. Place the blind back into the window opening and the blind will stay in that position.

To Lower the Blind:

- Fully press the center button with your thumb and pull the bottom rail down to the desired height.
- Hold the bottom rail stationary at the desired position while releasing the button.
- **For inside mount blinds: When lowering the blind, pull the bottom rail down and slightly toward you.** Release the button and place the bottom rail onto the sill.



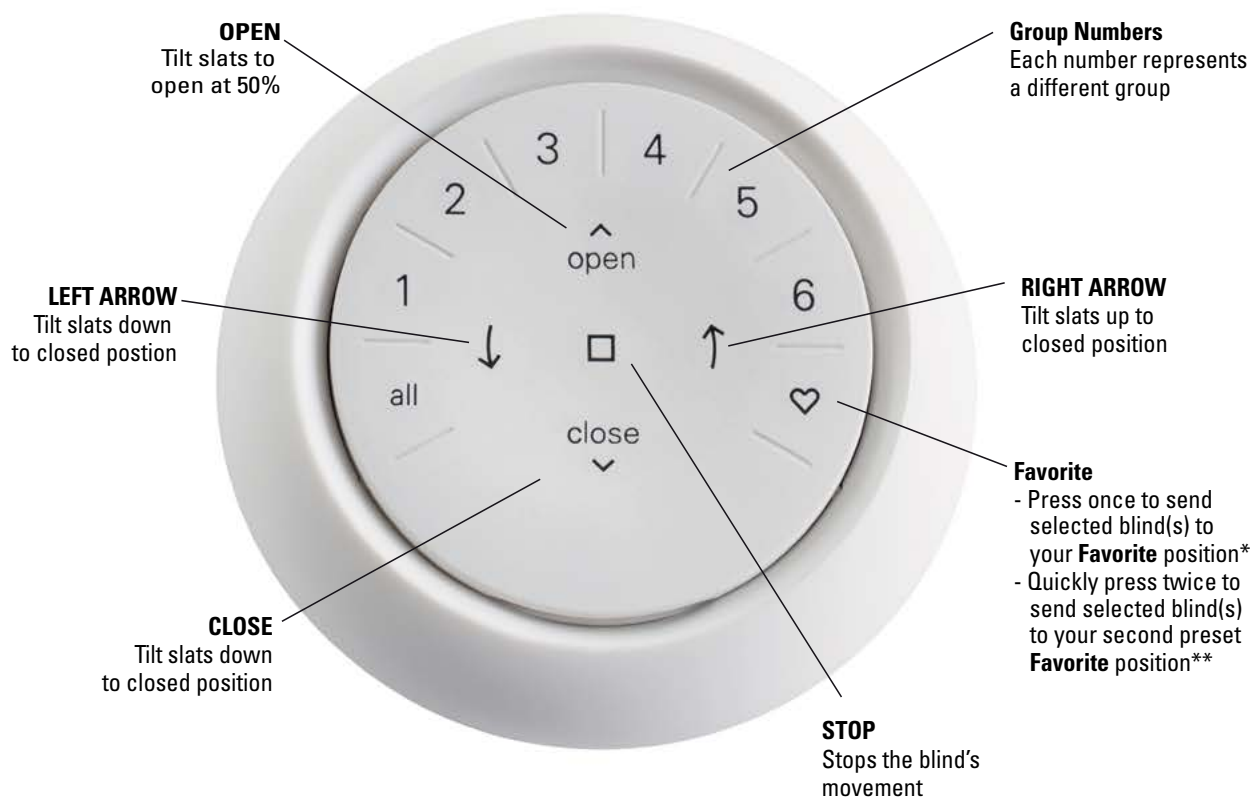
Operating the LEVOLOR® PREMIER™ App and Remote

Syncing and Programming Your Remote

- Activate the remote by pulling both plastic tabs from the back battery compartment.
- Download the LEVOLOR PREMIER App for your smartphone or tablet at getlpapp.com.
- Open the LEVOLOR PREMIER App and follow the steps to set up your new blinds and remote.
- Use the LEVOLOR PREMIER App to program and manage your remote(s) as accessories.
- For more details, refer to the digital Remote Control Guide on levolor.com/premier.

Basic Operation

- Wake up the remote by picking it up or pressing ■ STOP.
- Press group number(s) 1,2,3,4,5 and/or 6 to select one or more groups. Selected group numbers light up white on the remote.
- Press selected group number(s) 1,2,3,4,5 and/or 6 a second time to deselect one or more groups. Deselected group numbers are not lit.



* The default favorite position is the slats upward to 75% (tilted 45 degrees upward).

** Both favorite positions can be updated in the LEVOLOR PREMIER App > Shade Settings.

Further Operation and Programming Information

LEVOLOR® PREMIER™ App

The LEVOLOR PREMIER App is required to program Smart Shades Automation blinds, remotes, and gateways. The App is compatible with Apple® and Android™ smartphones and tablets. For more information regarding setup and operation using the LEVOLOR PREMIER App, refer to levolor.com/premier.

Gateway

The gateway is used to control blinds in larger projects as well as integrate Smart Shades Automation blinds with third-party integration systems. For information regarding programming of gateways, refer to the digital [Gateway Guide](#).

Remote

For information regarding operation and programming of the remote, refer to the digital [Remote Control Guide](#).

Resetting the Blind (If Necessary)

Calibration Reset

The calibration reset is used to recalibrate the slat's travel limits.

1. Press and hold the control button for approximately 6 seconds. The blind will move slightly. Release the control button (the light flashes red).
2. The blind will tilt fully in one direction to set the first limit, then tilt in the opposite direction to set the second limit. The slats will move slightly one more time to indicate the travel limits have been reset.

Resetting Blind Programming

The LEVOLOR PREMIER App may be used to modify or reset any blind programming to Remotes, and Gateways. Blinds may be added to or removed from Rooms in the App at any time. If necessary, blinds may also be deleted from the LEVOLOR PREMIER App in the Advanced Options section of the Shade Settings menu.

Electronic Limit Adjustments

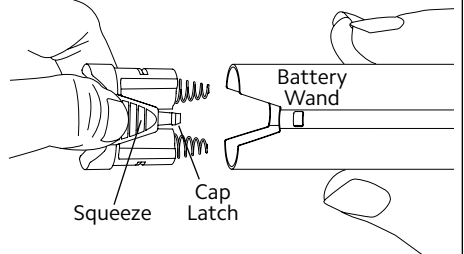
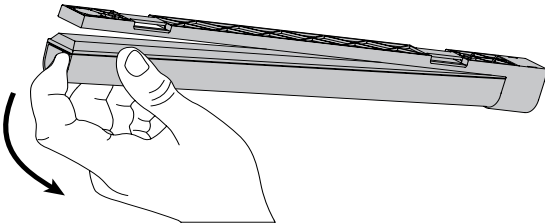
Electronic limits are set at the factory and normally do not require readjustment. For window treatments that may need additional adjustment or to set custom limit positions, go to Shade Settings in the LEVOLOR PREMIER App to adjust limits.

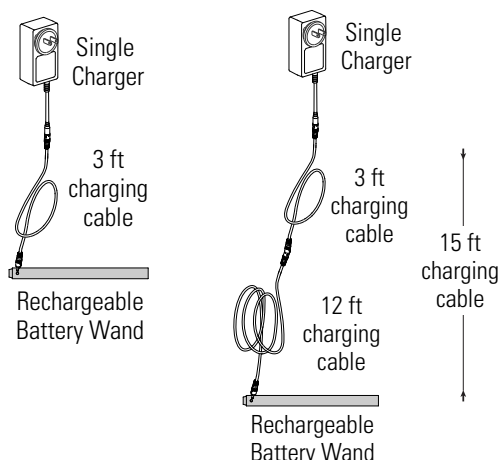
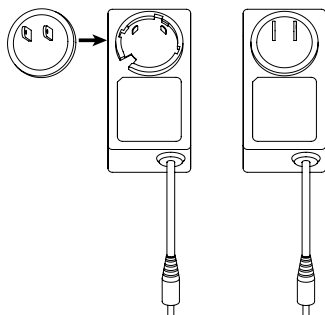
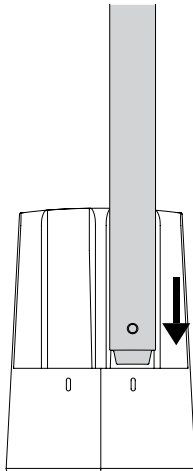
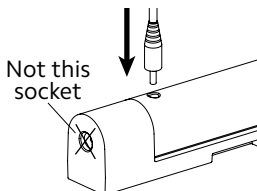
Troubleshooting

If your blind is not operating correctly:

- Review the Remote Support Documents on levolor.com/premier for your control device.
- Refer to the following troubleshooting procedures for specific solutions for your blind.

If questions remain, please contract LEVOLOR® PREMIER™ Customer Support at **1-800-478-1538**.

Problem	The blind will not fit into the installation brackets.
Solution	If the blind has a battery wand, check that the wand is not interfering with the installation brackets. Check that the installation brackets are level and aligned. Adjust and/or shim to level, if necessary. Be sure the heads of the screws are flush against the installation brackets. Check that the headrail is completely inserted into the installation brackets. See “Mount the Headrail” on page 8.
Problem	Batteries in the battery wand need to be replaced.
Solution	Replace the batteries in the battery wand. Squeeze the cap latch to release the cap and remove the cap from the battery wand. Install the batteries according to the instructions on the battery wand label. Press the cap on until it latches. NOTE: LEVOLOR PREMIER recommends AA alkaline batteries for use with our battery-powered blinds. These will provide more than one year operation, depending on usage. Lithium and rechargeable batteries are not recommended. 
Problem	Rechargeable battery needs recharging.
Solution	There are two methods for charging the rechargeable battery wand — the dual charging station or the single charger. CAUTION: The rechargeable battery wand can only be charged with these LEVOLOR PREMIER provided charging options. Attempting to charge battery wands with an alternative charger may result in permanent damage. Removing the Rechargeable Battery Wand from the Mount ■ To safely remove the rechargeable battery wand from your shade, grasp the end of the battery wand that is furthest away from the power socket. CAUTION: Grasp the wand firmly prior to removal. ■ Using the indentation on the end of the battery wand, use your index finger to pull the battery out of the mount. NOTE: The mount should remain installed and plugged into the shade cable during this process. You will simply remove the wand from the mount.  (Continued on next page.)

Problem	Rechargeable battery needs recharging (continued).
Solution	Recharging Via the Dual Charging Station ■ Plug the dual charging station into a standard AC outlet. ■ Insert the nose of the rechargeable battery wand into one of the slots of the dual charging station. ■ The battery will firmly snap into place. A red light indicator on the front of the charging station will turn on when the battery wand has been properly inserted and being charged. ■ Once the battery has been fully recharged, the red light indicator will turn green. Charging may take up to three hours, depending on your battery level. ■ Remove the battery wand from the charger. Recharging Via the Single Charger Remove the rechargeable battery wand from the mount, or insert the single charger cable without removing from the shading. ■ Attach the plug adapter to the charger. ■ Attach the female end of the charging cable to the charger, and the male end to the battery wand. If additional length is required to reach the battery, attach additional charging cables as needed. ■ Insert and twist cables together to ensure they do not accidentally become unplugged during charging.  ■ Plug the charger into a standard AC outlet. ■ Plug the charging cable into the charging outlet on the rechargeable battery wand. The charging outlet is near the nose of the wand. ■ A red light indicator confirms the battery wand is properly inserted and is charging. CAUTION: Do not attempt to plug the charging cable into the battery mount's power socket. Doing so will not only fail to charge the battery wand but could possibly cause damage to both the single charger and the battery mount. ■ Once the battery has been fully recharged, the red light indicator will turn green. Charging may take up to two hours, depending on your battery level. ■ Remove the charging cable from the battery wand. Reinserting the Rechargeable Battery Wand into the Mount ■ Match the direction of the arrow on the underside of the battery wand with the arrow on the battery mount. ■ Insert the nose of the battery wand into the cavity of the battery mount. ■ Push the battery wand flush into the mount until the battery snaps into place. 

TROUBLESHOOTING

Problem	The rechargeable battery wand is charged but the blind does not operate.
Solution	If your rechargeable battery wand is charged but not working, it may be due to its physical location in your window. The rechargeable battery wand can operate in temperatures up to 176 °F (80 °C). If the temperature in your window exceeds this, the safety feature will shut the battery off temporarily. The battery wand will turn back on, once the temperature lowers into the operable range. If you anticipate the rechargeable battery wand consistently exceeding this temperature limit, please reinstall in a location that avoids direct sunlight.
Problem	The blind does not raise or lower evenly.
Solution	Check inside the headrail. Make sure no obstructions keep the mechanism from turning. Check that the lift cords are not pinched or tangled.
Problem	Lift cords are stuck or jammed.
Solution	Check the cords inside the headrail of the blind. Make sure the cords can move freely. If the cords are jammed, use a screwdriver or needle-nose pliers to move the pin and free the cords.
Problem	Decorative tapes are wrinkled after installation.
Solution	Use a steamer to steam out the wrinkles. Wave the steamer in front of the tapes for a few seconds. Do not touch the slats with the steamer. To avoid stretching the tapes, do not pull down on the bottom rail while steaming.
Problem	When hanging, the slat pack appears to be skewed toward one side of the window, particularly in an inside mount installation.
Solution	Slide the headrail in the end brackets in the opposite direction of the skew and adjust the tabs in the end brackets to maintain the position of the unit. This will center the slat pack in the window.
Problem	The blind does not operate using the programming button.
Solution	Unplug the power cable from the motor, then plug it back in. A blue LED light inside the programming button housing should flash to indicate the motor has power. Check that the batteries in the battery wand, satellite battery wand, or C-size satellite battery wand are correctly inserted and fresh. Check that the power source is securely connected to the power cable and the cables are not pinched or caught in the headrail or installation brackets.
Problem	The blind is not responding to the remote.
Solution	IMPORTANT: A blind will not operate until it is joined to a group. Check that the correct group number is selected. The LED on that group number will light up. You can also check which group number the blind is joined to on the remote in the LEVOLOR PREMIER App. You can find this under MORE > ACCESSORIES in the App. Check if the batteries in the remote need to be replaced. If the batteries are completely drained, none of the lights will turn on. If the batteries are running low, the inner ring buttons (open, close, right arrow, left arrow, stop) light up RED. In either case, the batteries need to be replaced. The remote takes two CR2032 batteries.

TROUBLESHOOTING

Problem	The blind is operating slowly or does not tilt completely.
Solution	The batteries may be low in the battery wand, satellite battery wand, or C-size battery wand. Replace the batteries. Check that the power source is securely connected to the power cable and the cables are not pinched or caught in the headrail or installation brackets. The blind may need to be reset. Refer to “Resetting the Blind (If Necessary)” on page 16.
Problem	The LED light behind the programming button of the transceiver assembly signals 8 red blinks.
Solution	This is the low battery indicator. Replace the batteries in the battery wand.

Removing the Blind (If Necessary)

- Fully raise the blind.
- To remove the valance, gently pull the valance up and towards you.
- Push up on the bottom end of the bracket to release the locking tab.
- Grab underneath the headrail using both hands and carefully pull the blind out of the end brackets.

Cleaning Procedures

Like any fine furnishings, LEVOLOR® PREMIER™ Alternative Wood Blinds Collection should be cleaned regularly to keep them looking new.

Dusting

- Dust regularly. Use a soft clean cloth, chemically-treated dust cloth, or dusting mitt. Lower the blind until it is full length, tilt the slats almost all the way down, and dust. Then tilt the slats almost all the way up and dust. (Not closing the slats all the way allows dusting where the slats overlap.)
- Blinds may also be vacuumed. Use the brush attachment and tilt the slats up and down as described for dusting.
- Another way to clean blinds is simply by wiping them with a soft, damp cloth.

Cleaning

- Wash the slats only using a non-abrasive mild detergent solution. Allow to air dry to preserve the dust repellent properties of the slats.
- For a more thorough cleanings, alternative wood bottom rails and slats may be immersed in a bathtub. Bathtub cleaning is not recommended for blinds with decorative tapes. Do not immerse headrail.

IMPORTANT: LEVOLOR® PREMIER™ does not recommend ultrasonic cleaning of alternative wood blinds.

! WARNING/ ADVERTENCIA



Window Blind Cord
Can **STRANGLE**

Your Child. To

prevent strangulation, purchase
cordless products or products
with inaccessible cords.

La cuerda de la persiana puede
ESTRANGULAR a su niño. Para
evitar el estrangulamiento, com-
pre alternativas cuerda o prod-
uctos con cuerdas inaccesibles.

! WARNING

STRANGULATION HAZARD – Young
children can be strangled by cords.
Immediately remove this product if a cord
longer than 22 cm or a loop exceeding
44 cm around becomes accessible.

! MISE EN GARDE

RISQUE D'ÉTRANGLEMENT – Les
enfants en bas âge peuvent s'étrangler
avec des cordes. Enlevez immédiate-
ment ce produit si une corde mesurant
plus de 22 cm devient accessible ou si
le contour d'une boucle de plus de 44
cm devient accessible.

FCC Statement

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE: Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

Responsible party:
LEVOLOR® PREMIER™
1 Duette Way
Broomfield, CO 80020
USA
levolor.com/premier

ISED Canada Compliance Statement

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence exempt RSS(s).

This Class B digital apparatus complies with Canadian ICES-003

Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil contient des émetteurs/récepteurs sans licence qui sont conformes aux RSS sans licenciés d'Innovation, Sciences et Développement économique Canada.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Le présent appareil est conforme aux CNR d'ISDE Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

CE and UKCA Compliance Statement

LEVOLOR PREMIER, One Duette Way, Broomfield, CO 80020, USA

Hunter Douglas hereby declares that the PV34 is in compliance with the essential requirements and other relevant provisions of Electromagnetic Compatibility (EMC) Directive 2014/30/EU and Radio Equipment Directive (RED) 2014/53/EU. A copy of the DoC can be obtained upon request at levolor.com/premier.



10-Year Limited Warranty



COVERED

by a 10-Year
Limited Warranty

- LEVOLOR® PREMIER™ products are covered for defects in materials, workmanship or failure to operate for 10 years from the date of purchase (unless a shorter period is provided below), provided that the original retail purchaser continues to own the product.
- All internal mechanisms.
- Fabric delamination.
- Components, brackets and operational cords.
- Repairs and/or replacements will be made with like or similar parts or products. Fabric style, color or components may vary depending on original purchase date.
- LEVOLOR PREMIER motorization components are covered for 5 years from the date of purchase.

NOT COVERED

by a 10-Year
Limited Warranty

- Any conditions caused by normal wear and tear.
- Abuse, accidents, misuse or alterations to the product.
- Exposure to the elements (sun damage, wind, water/moisture, salt air) and discoloration or fading over time.
- Normal maintenance associated with motors and related accessories including, but not limited to, recharging and replacement of batteries.
- Failure to follow our instructions with respect to measurement, proper installation, cleaning or maintenance.
- Shipping charges, cost of removal and reinstallation.

LEVOLOR PREMIER (or its licensed fabricator/distributor) will repair or replace the product or components found to be defective.

TO OBTAIN WARRANTY SERVICE:

- Contact your original dealer (place of purchase) for warranty assistance.
- Contact LEVOLOR PREMIER at 1-800-478-1538 for technical support, certain parts free of charge, for assistance in obtaining warranty service or for further explanation of our warranty.

NOTE: In no event shall LEVOLOR or its licensed fabricator/distributor be liable or responsible for incidental or consequential damages or for any other indirect damage, loss, cost or expense. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Different warranty periods and terms apply for commercial products and applications.

